



PSW
PAKISTAN SINGLE WINDOW



USER MANUAL FOR TRADERS & CUSTOMS AGENTS

PSQCA – Release Order

Confidential Information:

The information provided in this document is intended solely for the use of PSW. The contents of this document may not be reproduced or divulged outside the intended organizations without the express written permission of PSW.

September 2022



TABLE OF CONTENTS

Abstract	3
1.Introduction	4
2.Background.....	5
3.Salient Features of PSQCA LPCO Module	6
3.1. Pre-requisites for availing PSQCA PSW LPCO Services	6
3.2. System Requirements	6
4.Step-by-Step Process	7
4.1. User Login	7
4.2. User Dashboard	8
4.2.1. User Dashboard – Trader	8
4.2.2. User Dashboard – Custom Agent	8
5. Single Declaration - Imports	9
5.1. Filling of New Single Declaration	9
5.2. Consignment Information	10
5.3. Commodity Information – Trader/Custom Agent	13
5.3.1. Commodities searching – Trader/Custom Agent	13
5.4. Review and Validate – Trader/Custom Agent	20
5.5. Payment Procedure – Trader/Custom Agent	22
6. Release Orders	24
6.1. View Release Order	24
6.2. Call Documents	27
6.2.1. Upload Call Documents	28
6.3. Notification of Lab Test	33
6.4. Notification of Physical Inspection	36
6.5. Issuance of Temporary Release Order (TRC)/CAR/RC	37
6.6. Issuance of Non-Conformity Assessment Report (NCAR)	41
7. Acronyms & Abbreviations	43
8. Contact Information Need any assistance?	43



ABSTRACT

Welcome to the Pakistan Single Window Module for PSQCA Release Order User Manual!

This Pakistan Single Window (PSW) user manual for traders and customs agents, is your step-by-step guide on how to obtain Release Order from Pakistan Standards and Quality Control Authority through the PSW portal. This user manual provides a background of the PSW system while describing its key features. It also outlines some responsibilities and obligations of the PSW users while using the PSW portal.



INTRODUCTION

Pakistan Single Window (PSW) is an electronic portal that allows parties involved in cross border trade and transport to lodge standardized information and documents using a single-entry point to fulfill all import, export, and transit related regulatory requirements. The information is transmitted electronically and individual data elements for clearance and regulatory approvals need only to be submitted once. Use of the PSW portal is allowed to authorized users who have completed the subscription process. Once subscribed and registered with PSW, you can access the PSW to perform cross border trade and transit related activities including online payment of taxes and Other Government Agencies (OGA) fees.

Currently, most OGAs dealing in cross border trade are performing their related functions manually. Even the OGAs using electronic means lack integration with the customs clearance system. All the internal users correspond through emails, phone calls, and messages which causes a delay in the operational processes and approvals.

The PSW aims to simplify your cross-border trade and transport experience. This new platform will facilitate the trader/customs agent with online applications for Release Order by the PSQCA. The application for the same shall be received and processed through the PSW portal. Similarly, sharing of messages and documents required for processing regulatory approval requests shall be enabled by the PSW.

With the PSW system going live, there will be no PSQCA office visits and manual submission of applications for the issuance of regulatory approvals. The processing of the application will be done online, where you can have clear visibility of the action being performed on the same. For example, if, during the processing of the application for the Single Declaration-Imports, the PSQCA officer requests any document required for a consignment, then a notification will be generated automatically by the PSW system which will appear in the trader dashboard.

With the help of this platform, the communication between you and the PSQCA officer will be visible robust, and transparent. For more to know about PSW please visit our website www.psw.gov.pk

BACKGROUND

As a signatory to the WTO's Trade Facilitation Agreement (2015), Pakistan has notified the establishment of a 'National Single Window' (NSW) as a 'Category C' commitment with effect from 22nd February 2017. To implement NSW the Government of Pakistan has promulgated the Pakistan Single Window Act, 2021 while declaring Pakistan Customs as the Lead Agency. Pakistan Customs has established a dedicated PSW Company (PSWC), as a not-for-profit Company under the Companies Act, 2017, to implement the PSW program. The PSWC has been designated as the Operating Entity under the PSW Act for developing and maintaining the PSW portal in collaboration with 77 different public sector entities involved in the regulation of cross border trade in Pakistan. The PSWC will digitize the processes of public sector entities, related to the regulation of international trade. This will not only reduce the time and costs but also increase compliance and immensely benefit economic operators like importers, exporters, freight forwarders, clearing agents, shipping companies, transporters, etc. The implementation of the PSW program will also enhance government controls and transparency. By creating a national electronic trade and logistics platform the PSW will help Pakistan integrate better into the regional and global single window systems. It will facilitate integration into global value chains and enable Pakistan to become a hub for regional and international transit and trade.



SALIENT FEATURES OF PSQCA LPCO MODULE

- a) A complete solution for online filling and processing of applications.
- b) It caters to all the needs of PSQCA related to the processing of Release Order.
- c) A complete and comprehensive log of the activities on the trader's online request for a Release Order will be visible to the trader/custom agent in the system.
- d) Communication between the officer and trader/custom agent will be done through the PSW system.
- e) Facilitates compliance with trade regulations through the system relying on HS code/Product Code based description.
- f) Allows efficient clearance of consignments from the port through automation of the processing of LPCO.
- g) Digital transactions through online payments of LPCO fees thus saving time and costs and promotion of digital transactions.
- h) Clarity and precision in determining LPCO requirements on items being imported through the ITMS based product codes.

3.1. Pre-requisites for availing PSQCA PSW LPCO Services

- i. The trader/custom agent must register in PSW.
- ii. The trader/custom agent must have a valid bank account and bank profile registered with the Authorized Dealer.

3.2. System Requirements

- i. To use PSW Portal on Windows®, the subscriber will require:
 - a. Google Chrome Browser.
 - b. Windows 7, Windows 8, Windows 8.1, Windows 10 or later
 - c. An Intel Pentium 4 processor or later that's SSE3 capable
- ii. To use PSW Portal on Mac®, the subscriber will need:
 - a. Google Chrome Browser
 - b. OS X El Capitan 10.11 or later.



STEP BY STEP PROCESS

4.1. User Login

- i. Please visit "www.psw.gov.pk" and click on the 'Login' option.

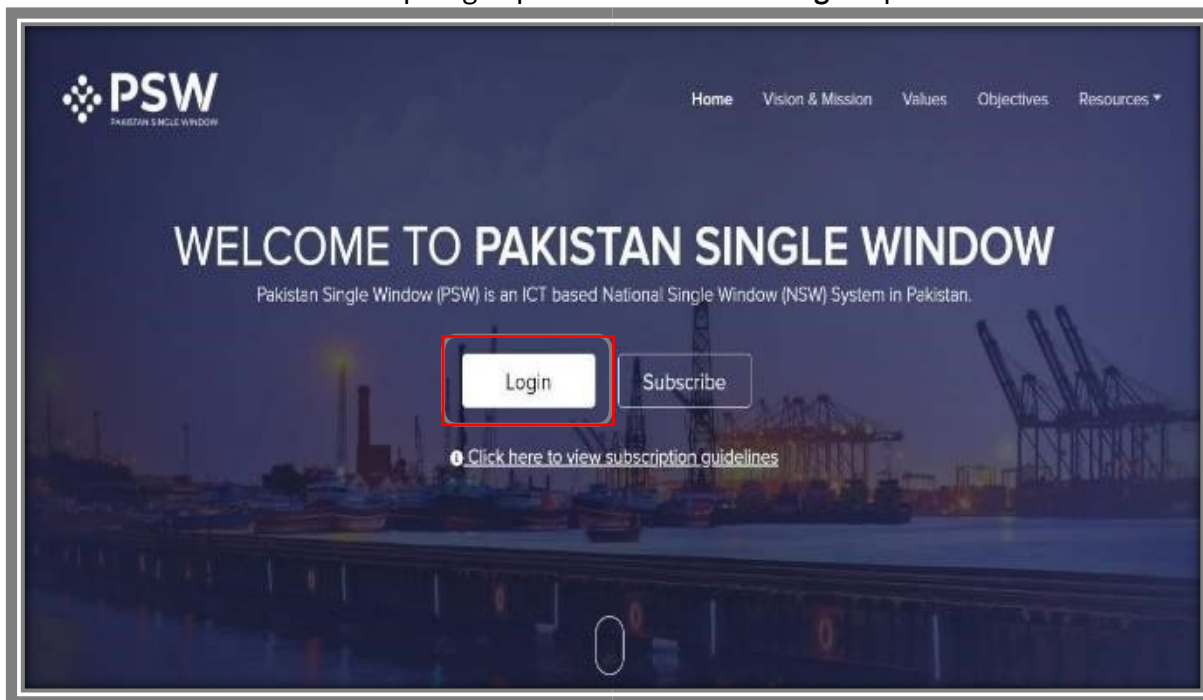


Figure 1

- ii. After clicking on the login button, you will be redirected to the login interface. Here, you will be required to enter your login credentials.

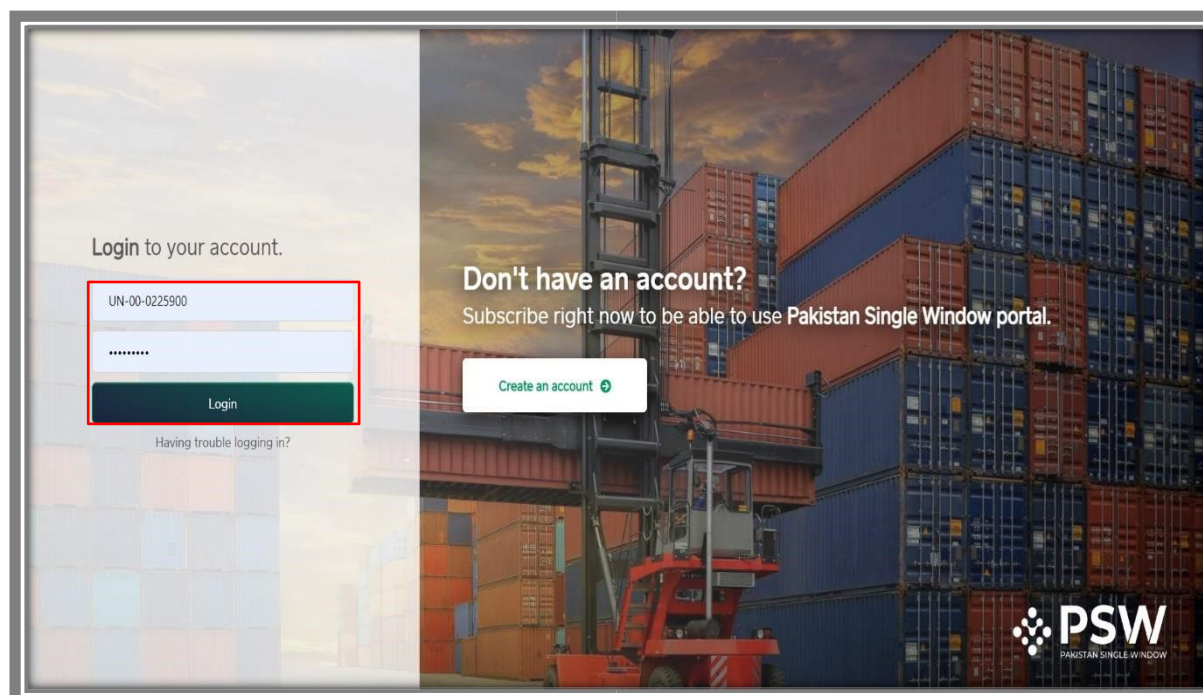


Figure 2



4.2. User Dashboard

4.2.1. User Dashboard – Trader

- i. Once the login credentials are validated, you will be redirected to the Dashboard. Here, you will click on the “Single Declaration option.”

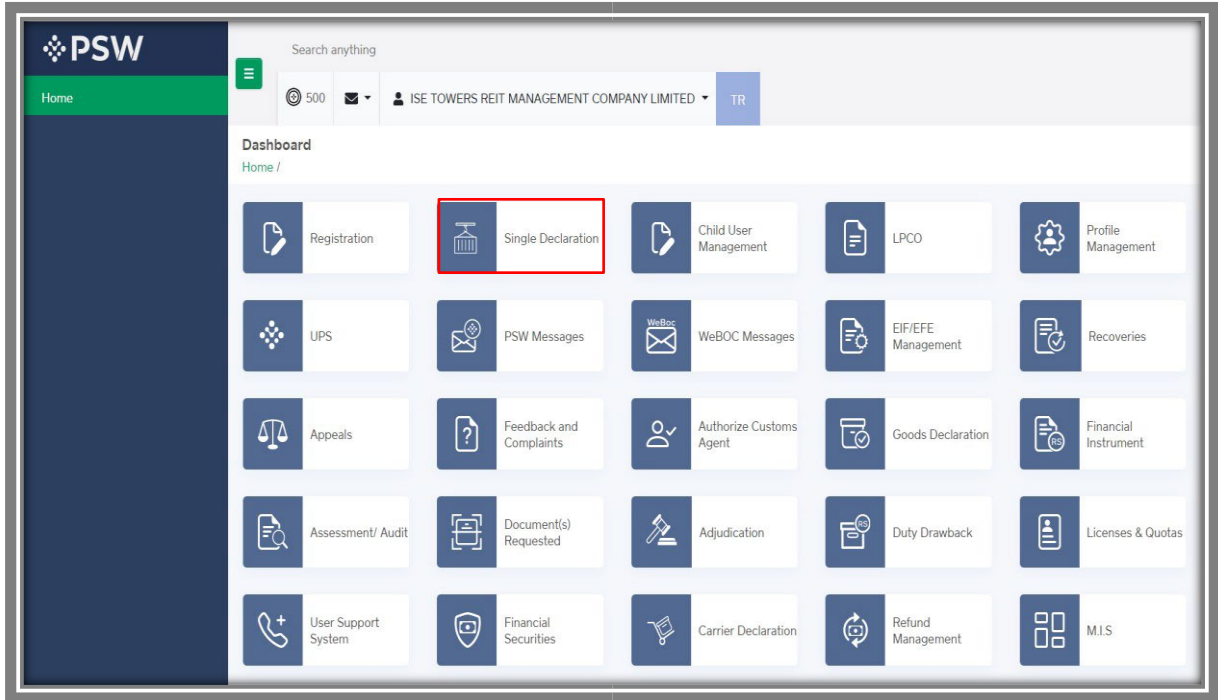


Figure 3

4.2.2. User Dashboard – Custom Agent

- i. Once the login credentials are validated, you will be redirected to the Dashboard. Here, you will click on the “Single Declaration option.”

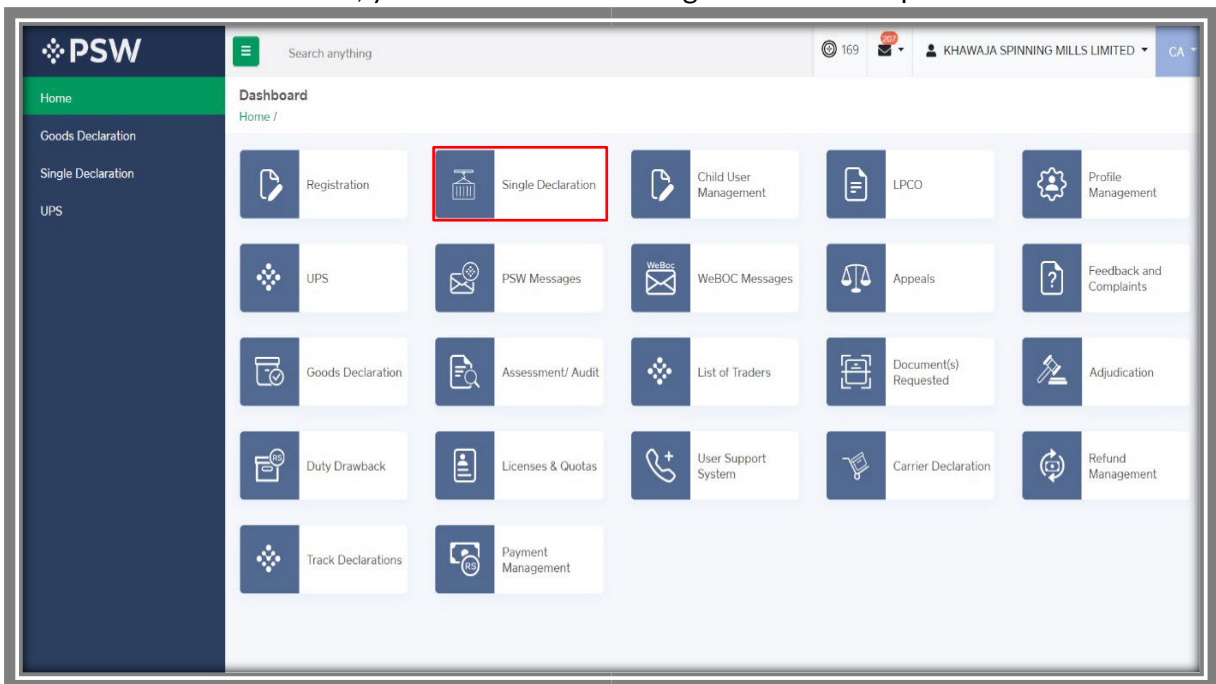


Figure 4



5. SINGLE DECLARATION - IMPORTS

5.1. Filling of New Single Declaration

Trader View

- i. Upon hovering 'Single Declaration Import', click on 'Create Declaration'.

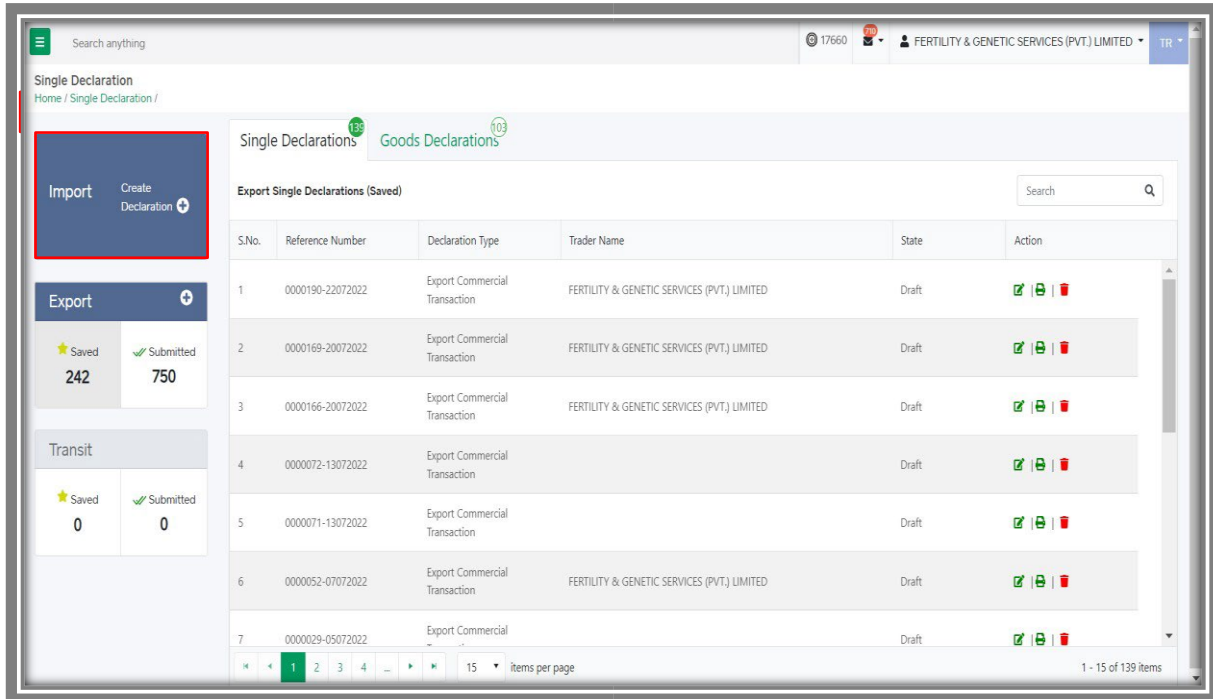


Figure 5

- ii. Select the consignment category and declaration type.

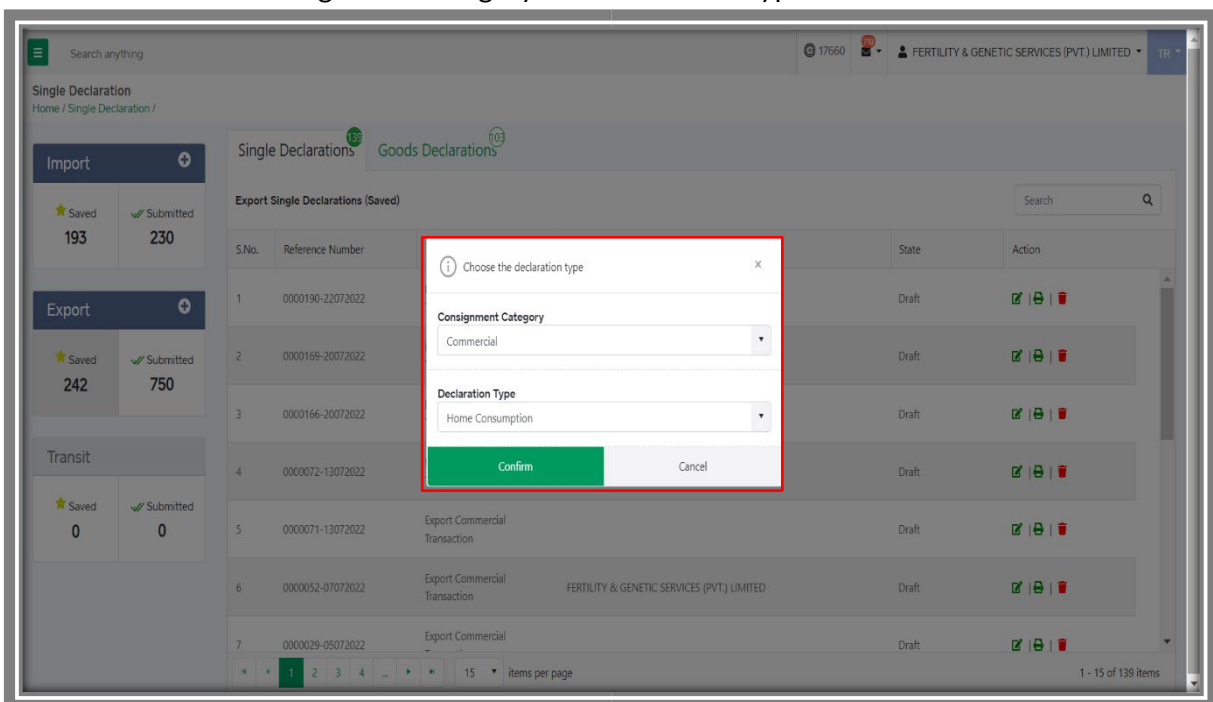


Figure 6



5.2. Consignment Information

- i. As you will confirm the declaration type, the consignment information Screen will appear. Provide the NTN number, BL Number, BL Date and select the VIR number.

Step 1 of 6
Please complete all the steps to file a single declaration. All fields are mandatory except the ones marked as Optional.

Financial Information
Commodity Information
Documents
Review And Validate
Payment Procedure

NTN / FTN / EPZ: 0656910
BL Number: BL-73A11AA767
BL Date: 02-08-2022

VIR Number: KPPI-0371-18072022
Get IGM Info

Port of Shipment: Port of shipment from manifest
Collectorate: Please select collectorate
Shed / Location: Shed / location from manifest

Consignee Name: Select consignee name
Consignee Address: Select consignee address
Consignor Name: Please enter consignor name

Consignor Address: Please enter consignor address
Consignment Mode: Air LCL

Gross Weight (MT): 0.0
Net Weight (MT): 0.0

Dangerous Goods Hazard Class (Optional): Please select dangerous goods hazard class
Flash point (Optional): Please enter flash point

Marks: Please enter marks

Figure 7

- ii. Click on the relevant VIR number.

Step 1 of 6
Please complete all the steps to file a single declaration. All fields are mandatory except the ones marked as Optional.

Financial Information
Commodity Information
Documents
Review And Validate
Payment

NTN / FTN / EPZ: 0656910
BL Number: BL-73A11AA767
BL Date: 02-08-2022

VIR Number: Please enter VIR number or select from list
Get IGM Info

VIR Selection

S.No.	Vessel/Vehicle Name	VIR Number	Terminal	ETA	ETD
1	Js Yuugiri D D 153	KPPI-0371-18072022	Q/CT	19/07/2022 23:3	20/07/2022 23:51

Close

1 - 1 of 1 items

Figure 8



iii. Click on the 'Get IGM Info' button.

Step 1 of 6
Please complete all the steps to file a single declaration. All fields are mandatory except the ones marked as *Optional*.

Financial Information: NTN / FTN / EPZ: 0656910, BL Number: BL-73A11AA767, BL Date: 02-08-2022

Commodity Information: VIR Number: KPPI-0371-18072022

Documents: [Get IGM Info]

Review And Validate: Port of Shipment: Port of shipment from manifest, Collectorate: Please select collectorate, Shed / Location: Shed / location from manifest

Payment Procedure: Consignee Name: Select consignee name, Consignee Address: Select consignee address, Consignor Name: Please enter consignor name

Consignor Address: Please enter consignor address, Consignment Mode: Air LCL

Gross Weight (MT): 0.0, Net Weight (MT): 0.0

Dangerous Goods Hazard Class (Optional): Please select dangerous goods hazard class, Flash point (Optional): Please enter flash point

Marks: Please enter marks

Figure 9

iv. The system will auto-fetch the highlighted data, verify the details and provide the other information, where required.

Step 1 of 6
Please complete all the steps to file a single declaration. All fields are mandatory except the ones marked as *Optional*.

Financial Information: NTN / FTN / EPZ: 0656910, BL Number: BL-73A11AA767, BL Date: 02-08-2022

Commodity Information: VIR Number: KPPI-0371-18072022

Documents: [Get IGM Info]

Review And Validate: Port of Shipment: Karachi, Collectorate: Port Qasim (seports), karachi, Shed / Location: Qasim International Container Terminal

Payment Procedure: Consignee Name: FERTILITY & GENETIC SERVICES (PVT) LIMITED, Consignee Address: 39-EAST, 24HOOR PLAZA, JINNAH AVENUE BLUE AREA, Islamabad Islamabad Urban, Consignor Name: Macc

Consignor Address: Macc, Consignment Mode: Containerized

Gross Weight (MT): 0.023, Net Weight (MT): 0.023

Dangerous Goods Hazard Class (Optional): Please select dangerous goods hazard class, Flash point (Optional): Please enter flash point

Marks: Text: 1245

Parties Information:

S.No.	No. of Package	Package Type
1	10	BAG

Container Information:

E.No.	Container No.	Container Type	Seal No.	Vehicle No.	Vehicle Status
-------	---------------	----------------	----------	-------------	----------------

Figure 10



Custom Agent View

- i. Following will be the view if Custom Agent is filing a Single declaration. Custom Agent will enter the NTN number of the relevant client.

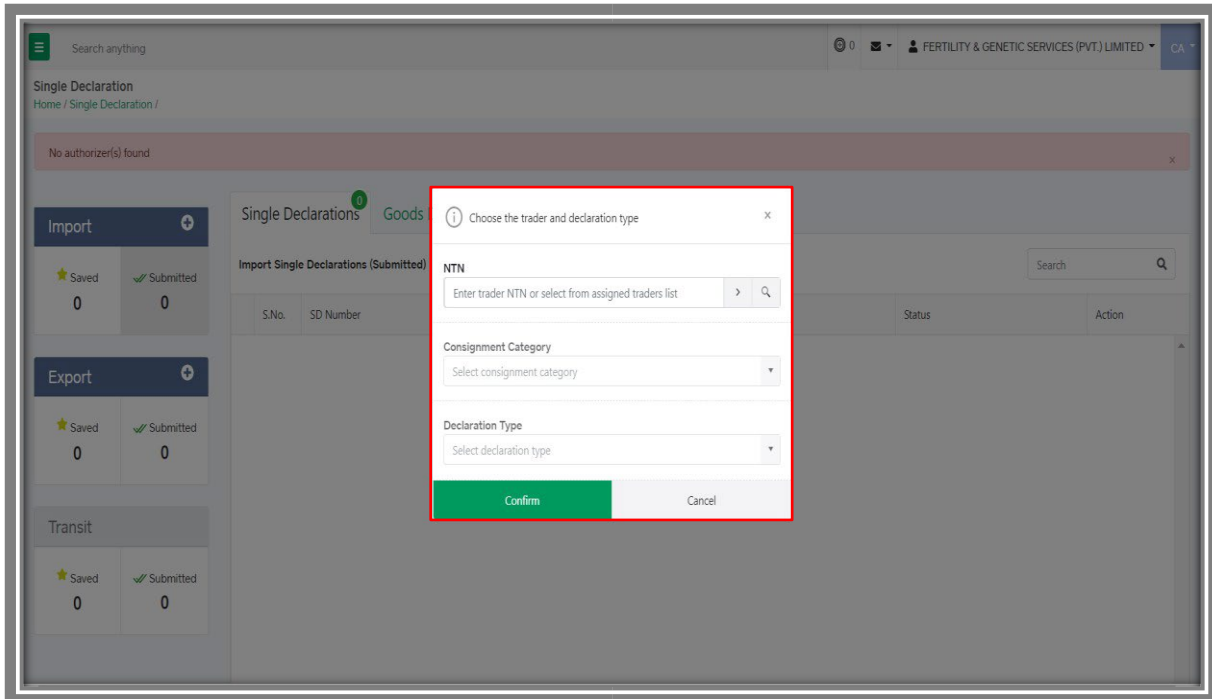


Figure 11



5.3. Commodity Information – Trader/Custom Agent

- i. Click on the 'Add Commodity' button.

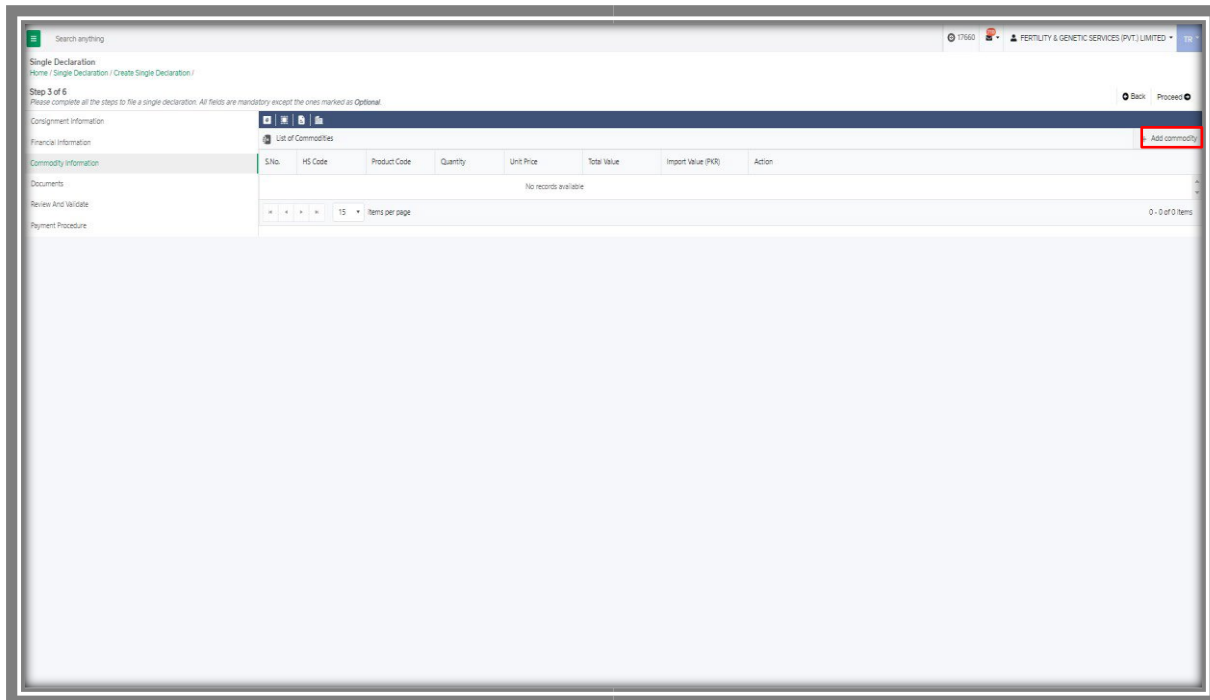


Figure 12

5.3.1. Commodities searching – Trader/Custom Agent

- i. You will be able to search and identify the specific commodity HS code and Product code by clicking on the 'Search' tab in the Product Code field.

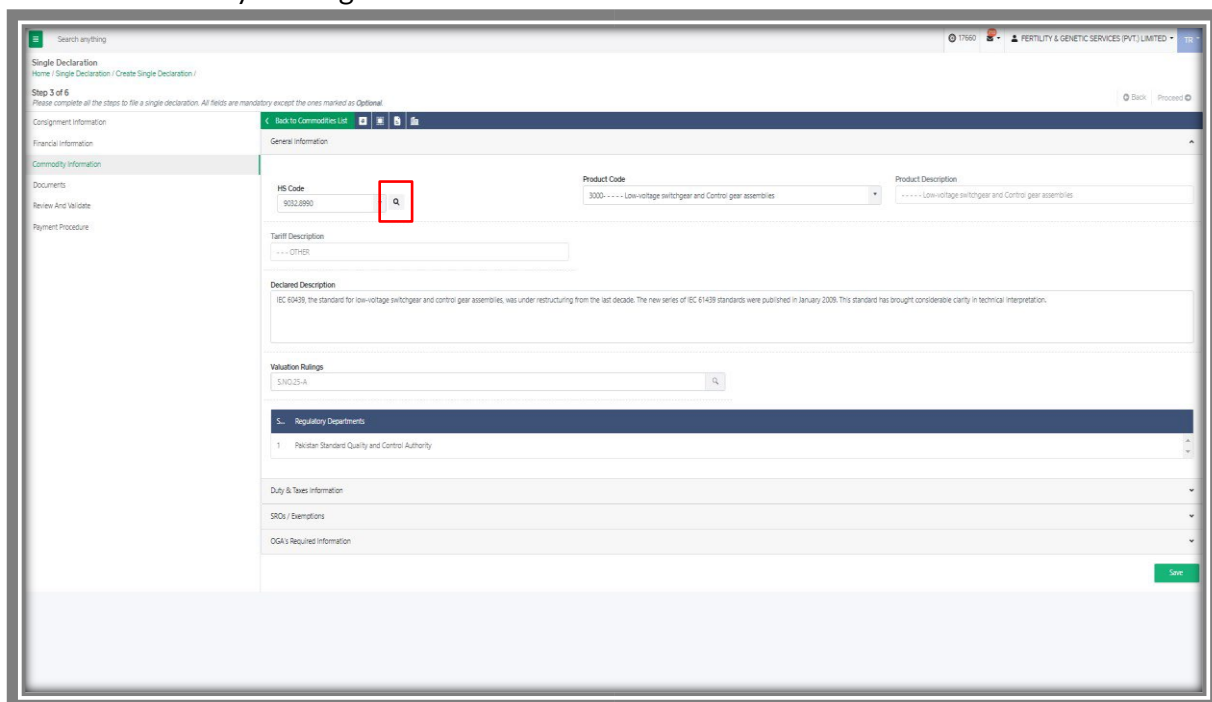


Figure 13



- a. You can search the items by HS Code, Item Description, and Unit of Measurement Code.

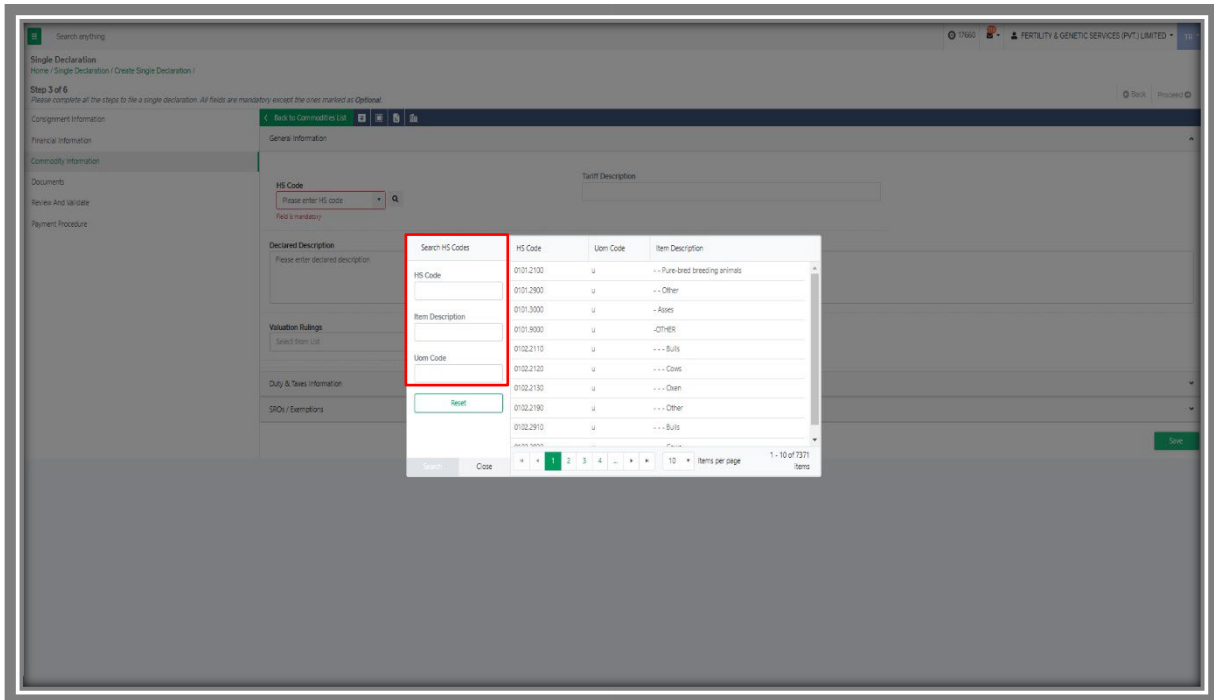


Figure 14

- b. You can also click on the 'Reset' button to reset the search.

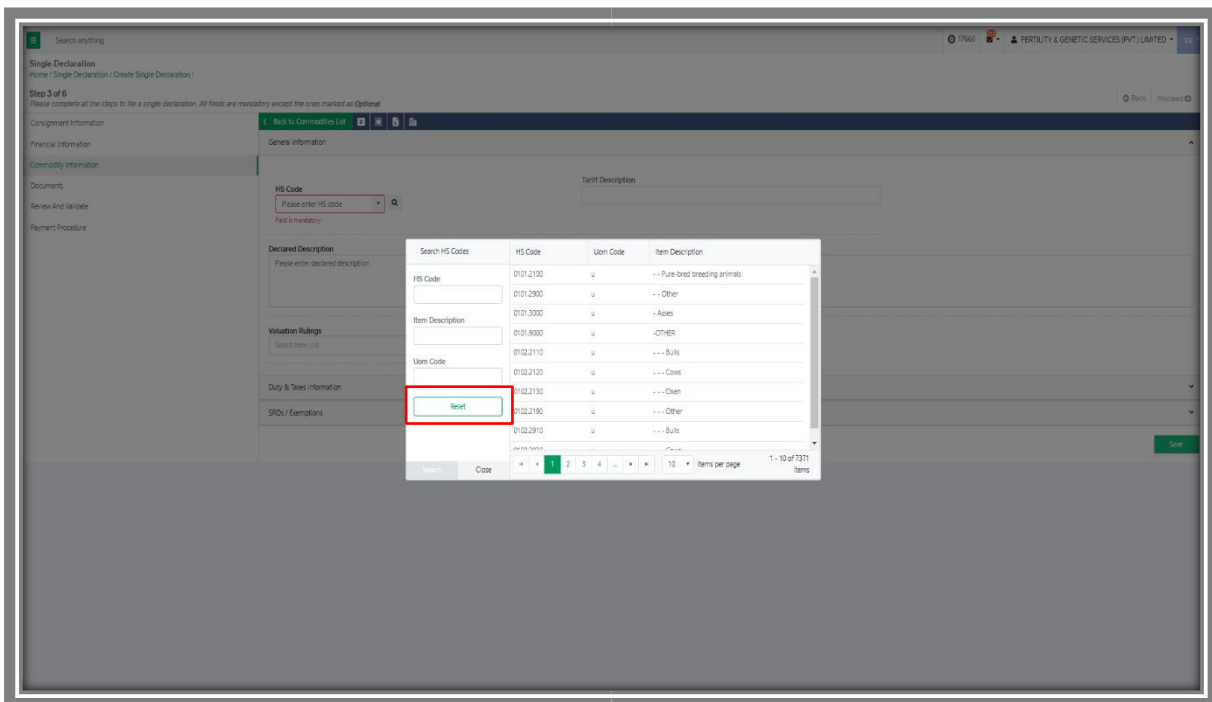


Figure 15



ii. Select the relevant HS Code and Product Code.

Search anything

Single Declaration
Home / Single Declaration / Create Single Declaration /

Step 3 of 6
Please complete all the steps to file a single declaration. All fields are mandatory except the ones marked as Optional.

Consignment Information

Financial Information

Commodity Information

Documents

Review And Validate

Payment Procedure

Back to Commodities List

General Information

HS Code: 9322.8900

Product Code: 3000 - - - - - Low-voltage switchgear and Control gear assemblies

Product Description: -----Low-voltage switchgear and Control gear assemblies

Tariff Description: --- OTHER

Declared Description: IEC 60439, the standard for low-voltage switchgear and control gear assemblies, was under restructuring from the last decade. The new series of IEC 61439 standards were published in January 2008. This standard has brought considerable clarity in technical interpretation.

Valuation Ratings: S.W.O.25.A

Regulatory Departments

1. Pakistan Standard Quality and Control Authority

Duty & Taxes Information

SROs / Exemptions

OGA's Required Information

Save

Figure 16

iii. You can now view the concerned regulatory department under the Regulatory Departments.

Search anything

Single Declaration
Home / Single Declaration / Create Single Declaration /

Step 3 of 6
Please complete all the steps to file a single declaration. All fields are mandatory except the ones marked as Optional.

Consignment Information

Financial Information

Commodity Information

Documents

Review And Validate

Payment Procedure

Back to Commodities List

General Information

HS Code: 9322.8900

Product Code: 3000 - - - - - Low-voltage switchgear and Control gear assemblies

Product Description: -----Low-voltage switchgear and Control gear assemblies

Tariff Description: --- OTHER

Declared Description: IEC 60439, the standard for low-voltage switchgear and control gear assemblies, was under restructuring from the last decade. The new series of IEC 61439 standards were published in January 2008. This standard has brought considerable clarity in technical interpretation.

Valuation Ratings: S.W.O.25.A

Regulatory Departments

Pakistan Standard Quality and Control Authority

Duty & Taxes Information

SROs / Exemptions

OGA's Required Information

Save

Figure 17



- iv. Under the section of 'Duty and Taxes Information', provide the details of the quantity, unit price and other information.

Single Declaration
Home / Single Declaration / Create Single Declaration /
Step 5 of 6
Please complete all the steps to file a single declaration. All fields are mandatory except the ones marked as Optional.

Commodity Information

Duty & Taxes Information

Unit Of Measure (Assessment Purpose)	Quantity (Assessment Purpose)	Unit Of Measure (Statistical Purpose) (Optional)	Quantity (Statistical Purpose)
u	5	Cage	5
Unit Of Measure (International Traded) (Optional)	Quantity (International Traded) (Optional)	Unit Value (USC)	Total Value
Cage	0	0.28	1.4
Import Value (PKR)	Unit Value (As per invoice)	Item Import Type	Origin
320	0	Commercial	United Arab Emirates

SROs / Exemptions

OSG's Required information

Save

Figure 18

- v. You can attach the relevant SROs / Exemptions in the 'SRO Attachment' field.

Single Declaration
Home / Single Declaration / Create Single Declaration /
Step 5 of 6
Please complete all the steps to file a single declaration. All fields are mandatory except the ones marked as Optional.

Commodity Information

Duty & Taxes Information

Unit Of Measure (Assessment Purpose)	Quantity (Assessment Purpose)	Unit Of Measure (Statistical Purpose) (Optional)	Quantity (Statistical Purpose)
u	5	Cage	5
Unit Of Measure (International Traded) (Optional)	Quantity (International Traded) (Optional)	Unit Value (USC)	Total Value
Cage	0	0.28	1.4
Import Value (PKR)	Unit Value (As per invoice)	Item Import Type	Origin
320	0	Commercial	United Arab Emirates

SROs / Exemptions

SRO Attachment

Order No	Serial	Duties	Action
No records available			

OSG's Required information

Save

Figure 19



- a. You can also view the SRO/Exemptions list by clicking the SRO attachment button.

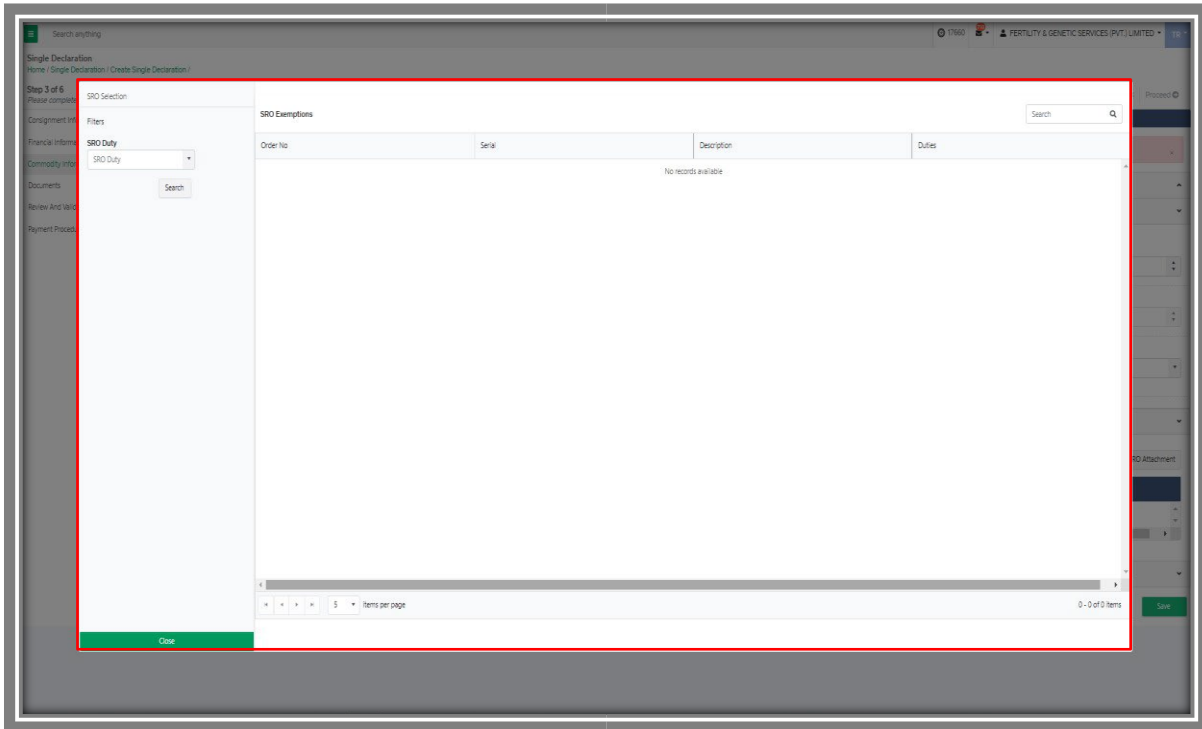


Figure 20

- vi. Under the OGA required information tab, click on the 'Get Documentary Requirement' button.

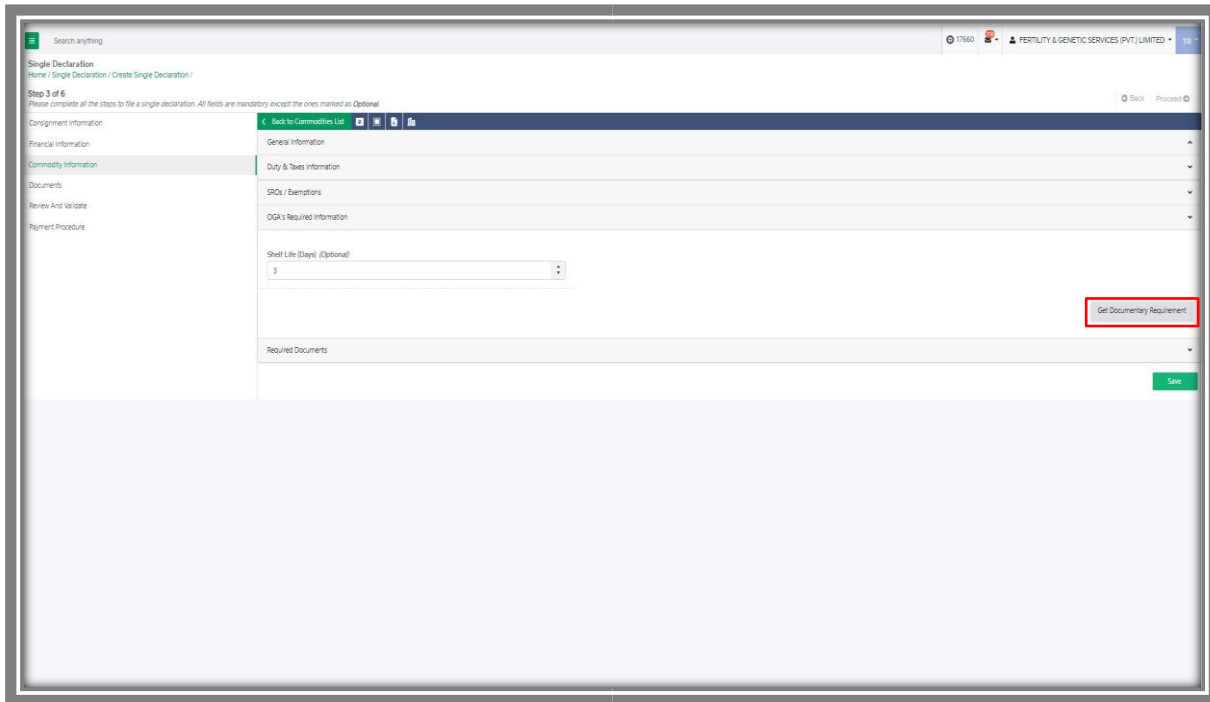


Figure 21



vii. Now you can view the list of required documents.

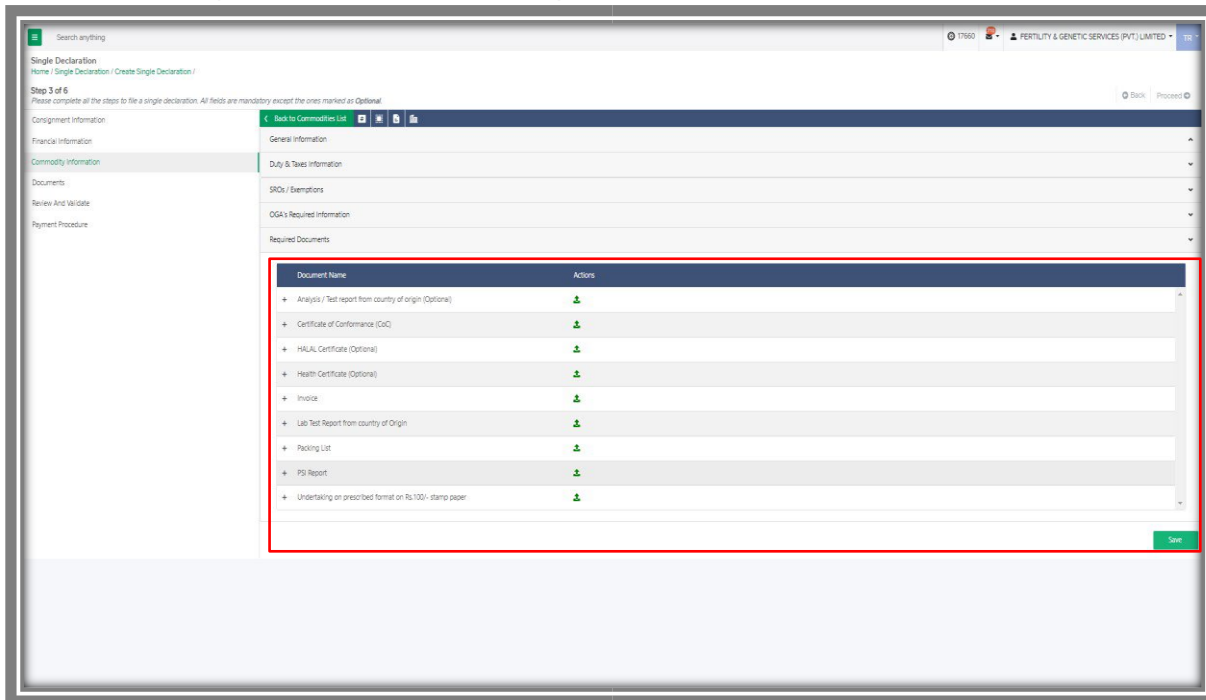


Figure 22

viii. You can upload documents one by one by clicking on the 'Upload' button. After uploading the documents, click on the 'save' button to proceed further.

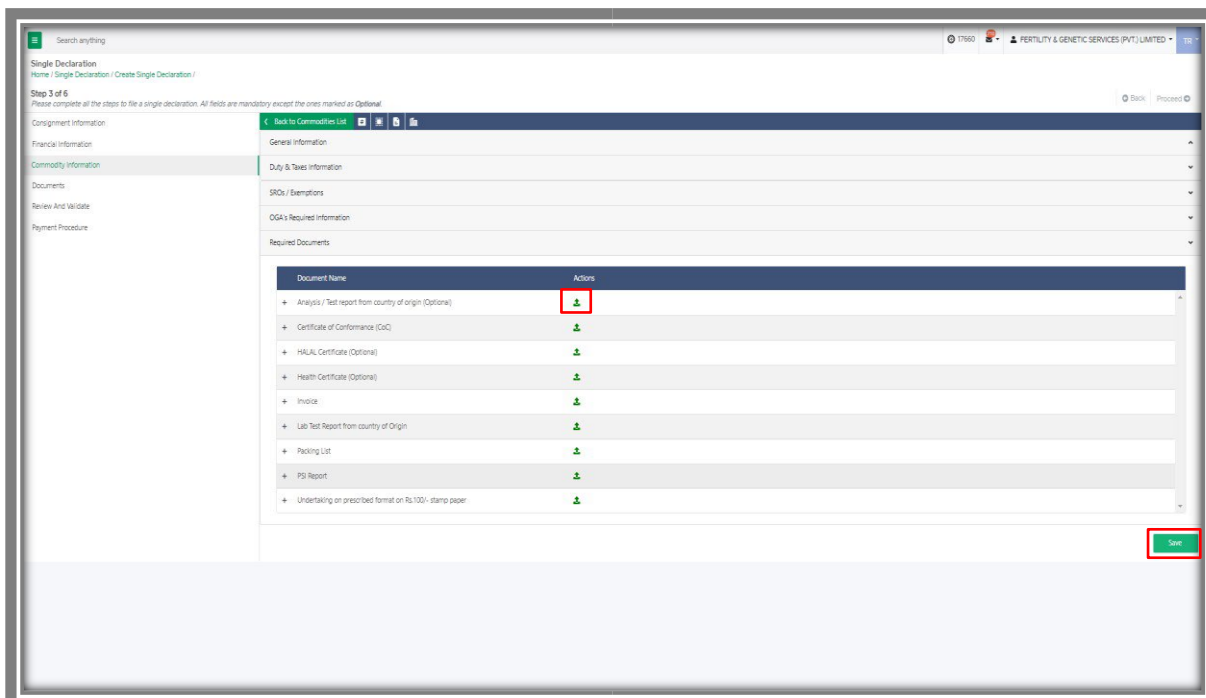


Figure 23



- ix. Once you upload all the required documents, the commodity will be added successfully to the list.

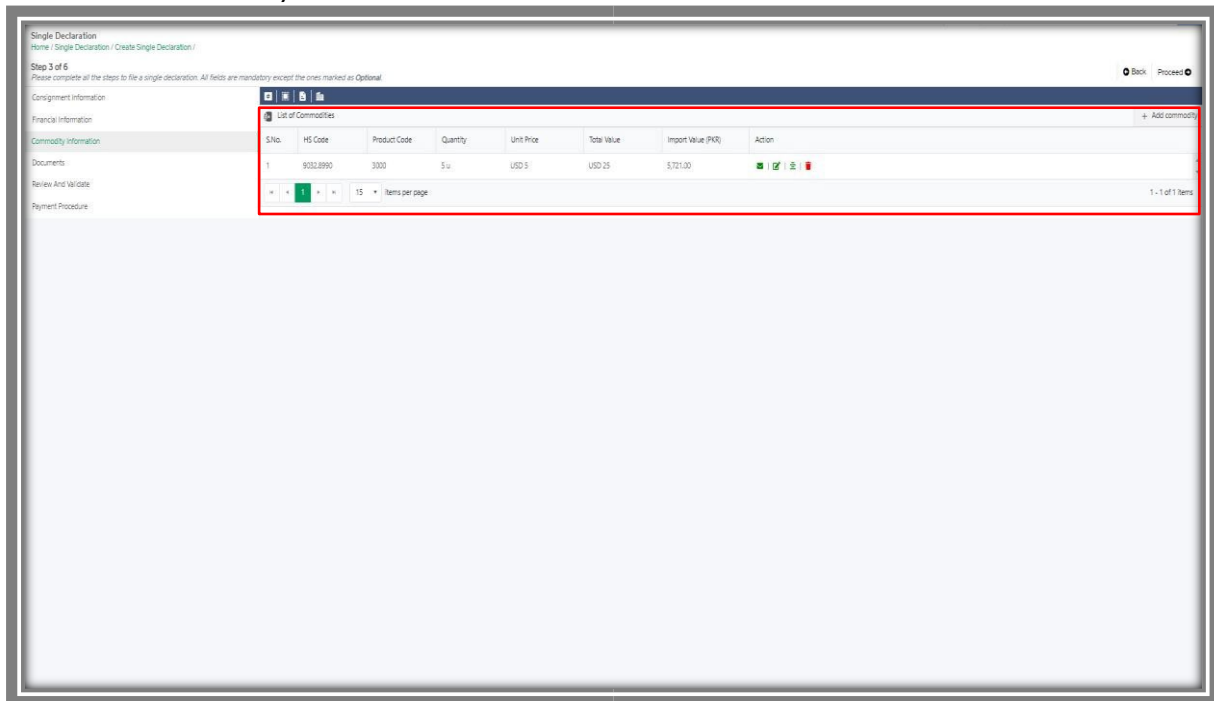


Figure 24

- x. Under the Action column, click on the envelope icon to view the item structure list.

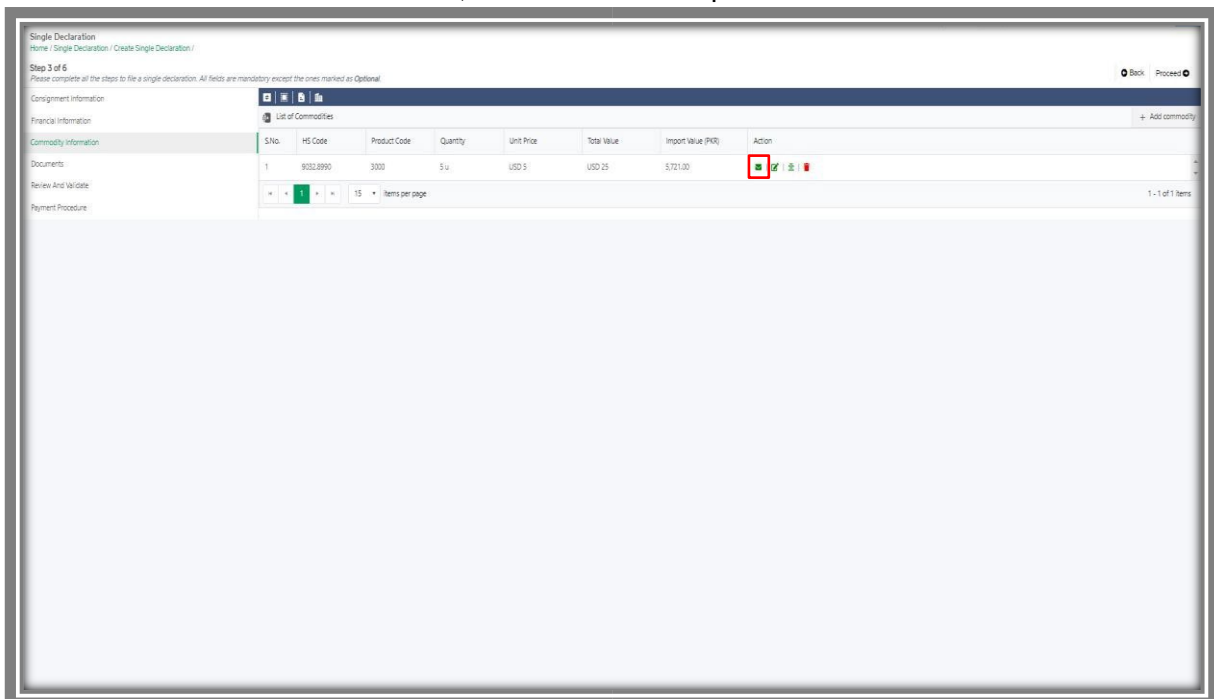


Figure 25



- xi. Check on the items and click on the 'Submit' button.

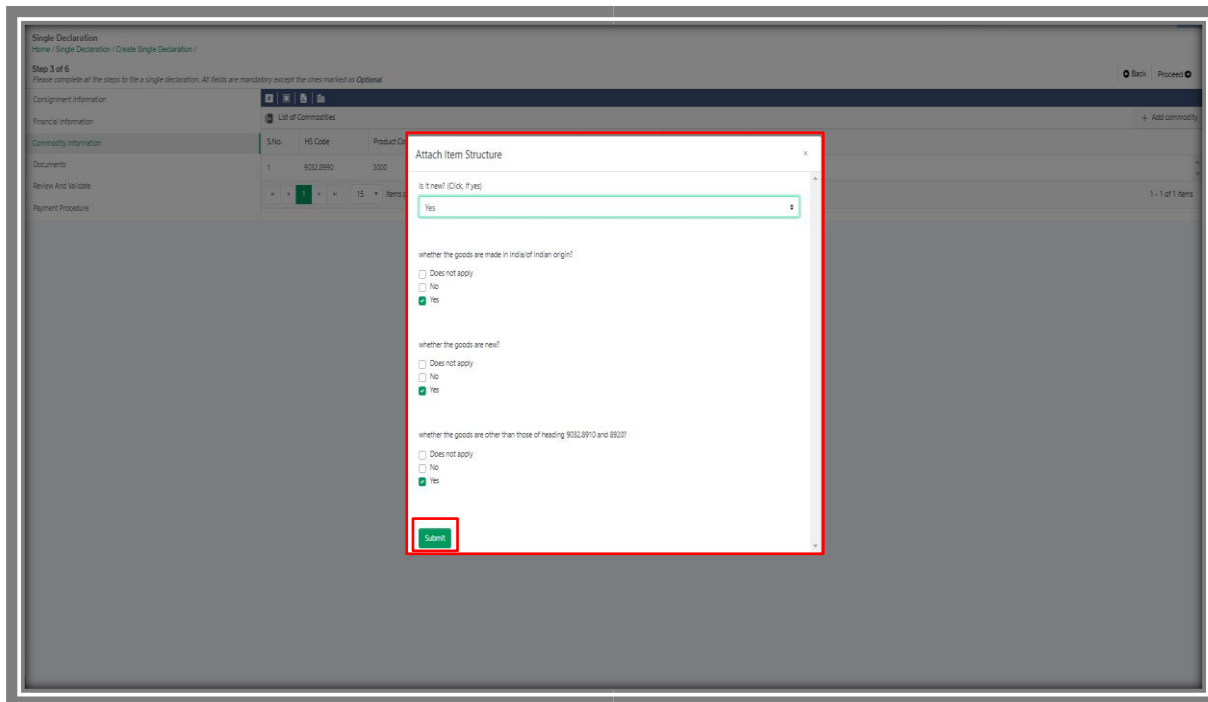


Figure 26

5.4. Review and Validate – Trader/Custom Agent

- i. Provide details of warehouse information and then review and validate the information.

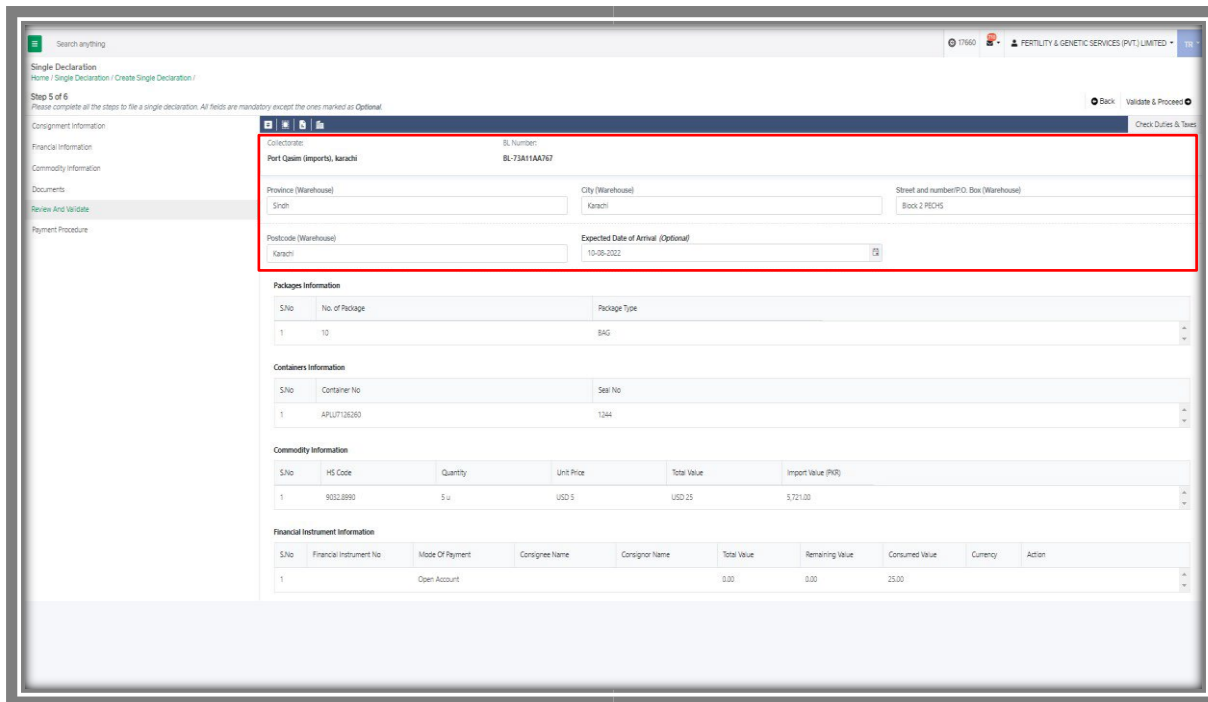


Figure 27



ii. Click on the 'Validate and Proceed' button.

Search anything

Single Declaration
Home / Single Declaration / Create Single Declaration /

Step 5 of 6
Please complete all the steps to file a single declaration. All fields are mandatory except the ones marked as Optional.

Consignment Information
Financial Information
Commodity Information
Documents
Review And Validate
Payment Procedure

Collectorate: Port Qasim (import), karachi BL Number: BL-73A11AA7A7

Province (Warehouse): Sindh City (Warehouse): Karachi Street and number/PO, Box (Warehouse): Block 2 PCHS

Postcode (Warehouse): Karachi Expected Date of Arrival (Optional): 10-08-2022

Packages Information

S.No	No. of Package	Package Type
1	10	BAG

Containers Information

S.No	Container No	Seal No
1	APLU7136263	1344

Commodity Information

S.No	HS Code	Quantity	Unit Price	Total Value	Import Value (PKR)
1	9032.8999	5 u	USD 5	USD 25	5,721.00

Financial Instrument Information

S.No	Financial Instrument No	Mode Of Payment	Consignee Name	Consignor Name	Total Value	Remaining Value	Consumed Value	Currency	Action
1		Open Account			0.00	0.00	25.00		

Back Validate & Proceed Check Duties & Taxes

Figure 28

iii. Click on the 'OK' button to proceed further.

Search anything

Single Declaration
Home / Single Declaration / Create Single Declaration /

Step 6 of 6
Please complete all the steps to file a single declaration. All fields are mandatory except the ones marked as Optional.

Consignment Information
Financial Information
Commodity Information
Documents
Review And Validate
Payment Procedure

Payment Advice

NTN: 0656910 Trader Name: FERTILITY & GENETIC SERVICES (PVT.) LIMITED Trader Address: 38-EAST, ZAHOOR PLAZA, JINNAH AVENUE BLUE AREA, Islamabad Islamabad Urban

YBR: OGA

Fee Name	Amount (PKR)	Fee Name	Amount (PKR)
Customs Duty	PKR 343.00	PSQCA Release Order	PKR 16,000.00
Sales Tax			
Additional Sales Tax			
Income Tax			
Additional Custom Duty			
Sindh CES			
Stamp Duty			
Total	PKR 5,262.00	Total	PKR 16,000.00
Grand Total			PKR 21,262.00

Validated!
Your SD is validated successfully

OK

Figure 29



5.5. Payment Procedure – Trader/Custom Agent

- i. Payment advice will be appeared, showing the details of all the PSQCA fees, duties, and taxes.

Search anything

Single Declaration
Home / Single Declaration / Create Single Declaration /

Step 6 of 6
Please complete all the steps to file a single declaration. All fields are mandatory except the ones marked as Optional.

Consignment Information
Financial Information
Commodity Information
Documents
Review And Validate
Payment Procedure

Payment Advice

NTN: 0656910
Trader Name: FERTILITY & GENETIC SERVICES (PVT.) LIMITED
Trader Address: 38-EAST, ZAHOOR PLAZA, JINNAH AVENUE BLUE AREA, Islamabad Islamabad Urban

FBR		DGA	
Fee Name	Amount (PKR)	Fee Name	Amount (PKR)
Customs Duty	PKR 343.00	PSQCA Release Order	PKR 16,000.00
Sales Tax	PKR 2,023.00		
Additional Sales Tax	PKR 357.00		
Income Tax	PKR 1,265.00		
Additional Custom Duty	PKR 114.00		
Sindh CESS	PKR 140.00		
Stamp Duty	PKR 1,000.00		
Total	PKR 5,262.00	Total	PKR 16,000.00
Grand Total			PKR 21,262.00

Figure 30

- ii. You can now select the mode of payment. Use the PSID to pay the charges by using alternate delivery channel i.e., Online banking mobile banking, etc.

PSW

Search anything

Single Declaration
Home / LPS / Payment Advice /

General Information

Payment Type	Creation Date & Time	Document Number	VIS #
Single Declaration	05-08-2022 12:51 PM	-	KPPH-0371-19072022

Trader NTN #	BLAWB #	Business Name	Agent Name
0656910	BL73A15AA767	FERTILITY & GENETIC SERVICES (PVT.) LIMITED	-

Payment Breakup

	Amount (PKR)
+ Goods Declaration	PKR 5,262
+ PSQCA Release Order	PKR 16,000

Mode of Payment

Alternate Delivery Channel (ADC) PD Account

PSID: 10007420220805125109487
Total Payable Amount: PKR 21,262

Amount in Words: Twenty-One Thousand Two Hundred Sixty-Two Rupees Only

Cancel

Figure 31



iii. You can also pay the fees by using the PD account.

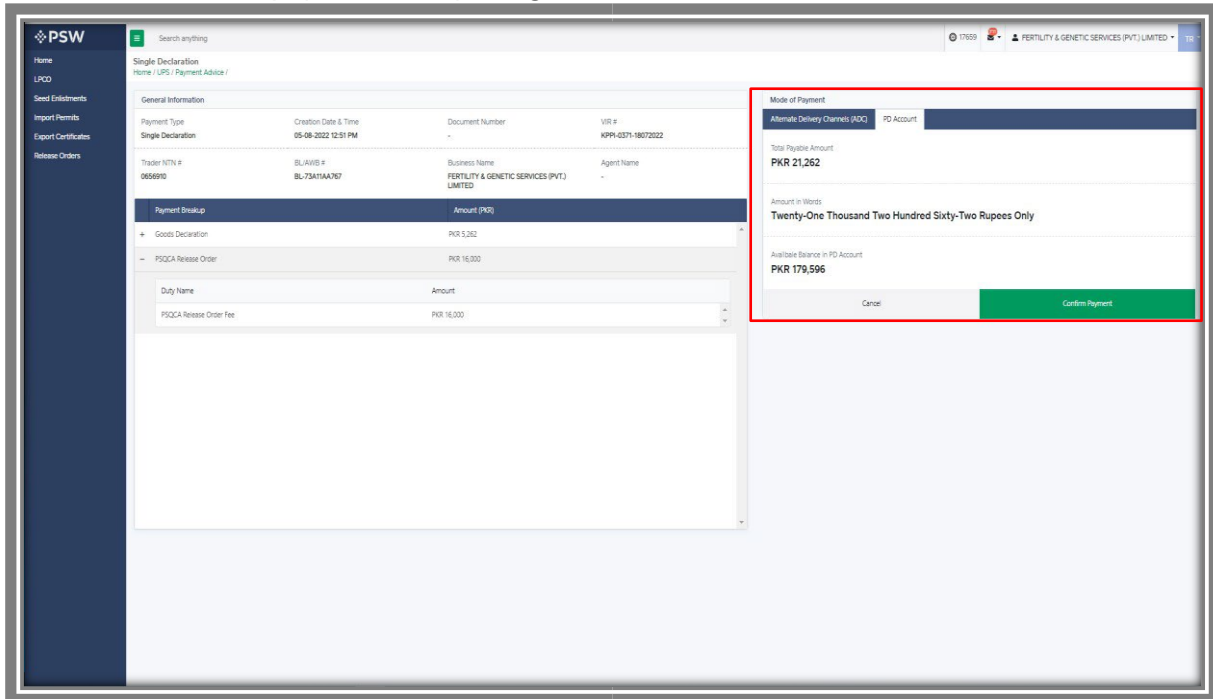


Figure 32

iv. After selecting the mode of payment, click on the 'confirm' button to proceed further.

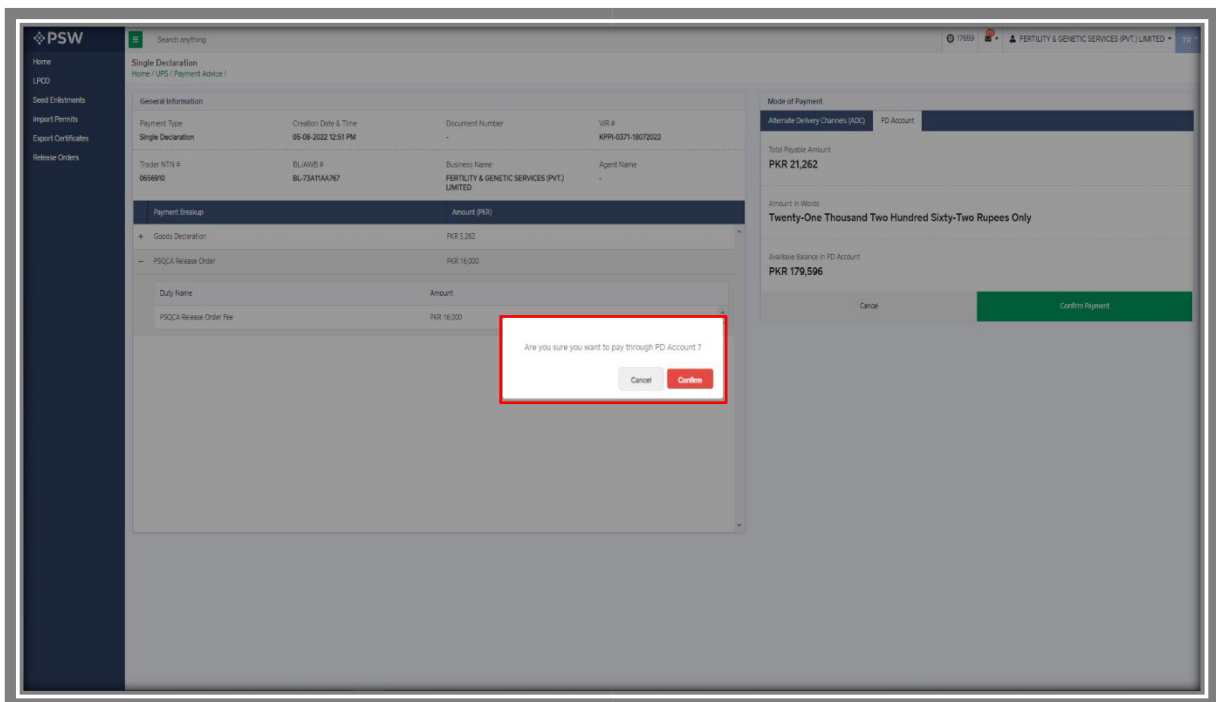


Figure 33

v. Your payment has been done successfully.

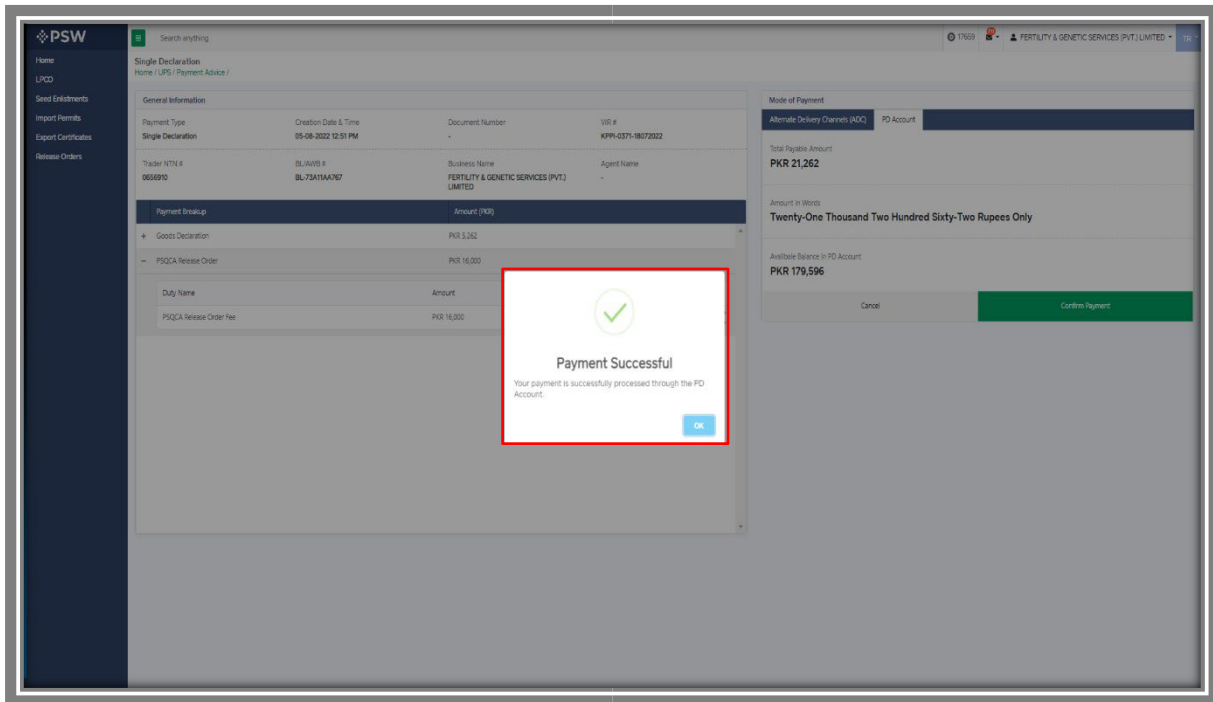


Figure 34

6. RELEASE ORDERS

6.1. View Release Order

Once the Single Declaration process has been completed, click on the LPCO Button to view the status of the Release Order Request.

Note: All the requests for Release Orders will be automatically generated upon submission of Single Declaration-Imports.

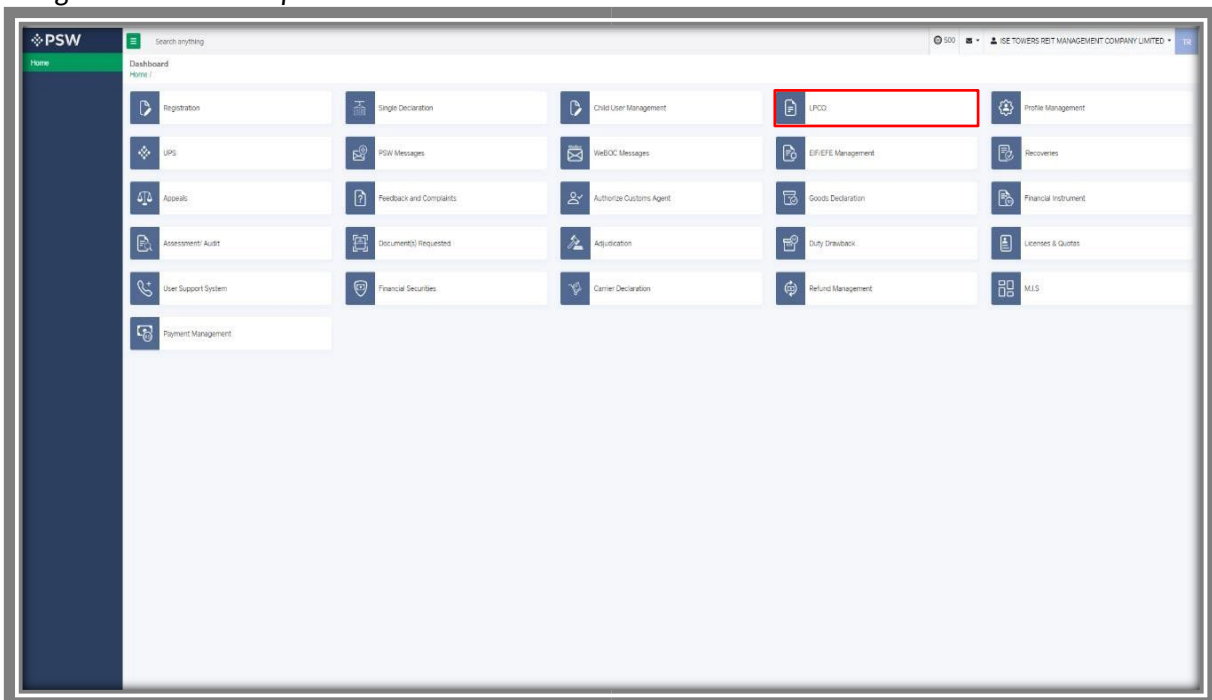


Figure 35



i. Select the 'Release Order' button.

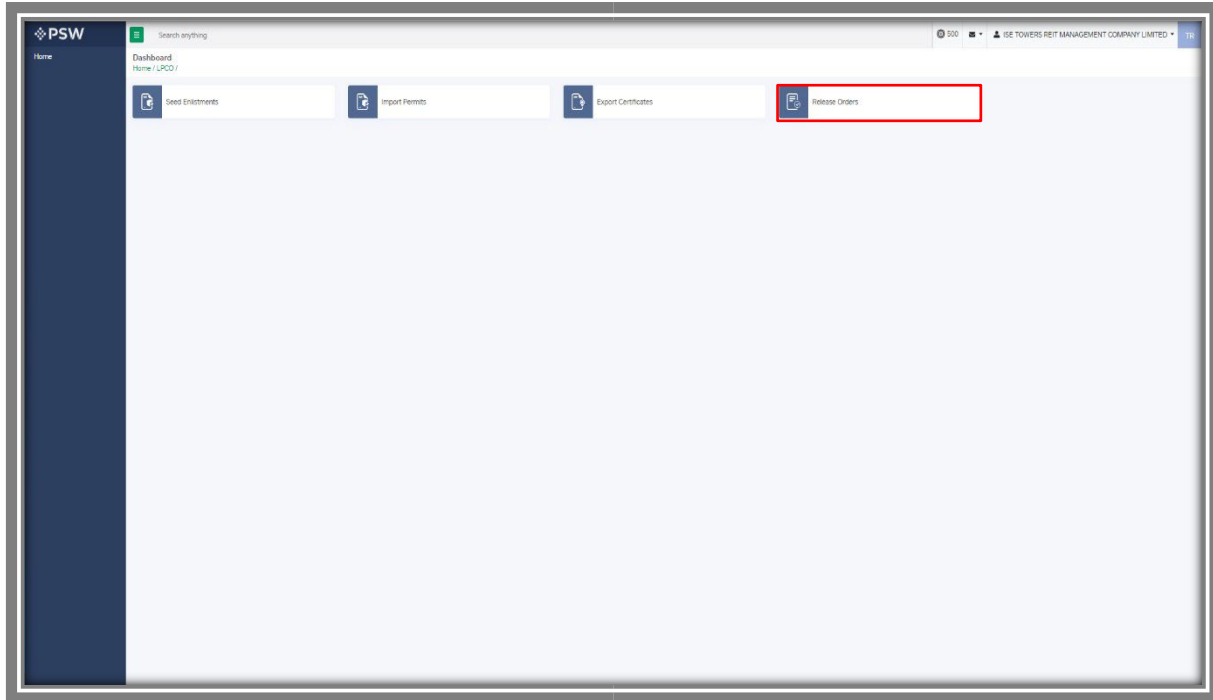


Figure 36

ii. Select the relevant Release Order from the list.

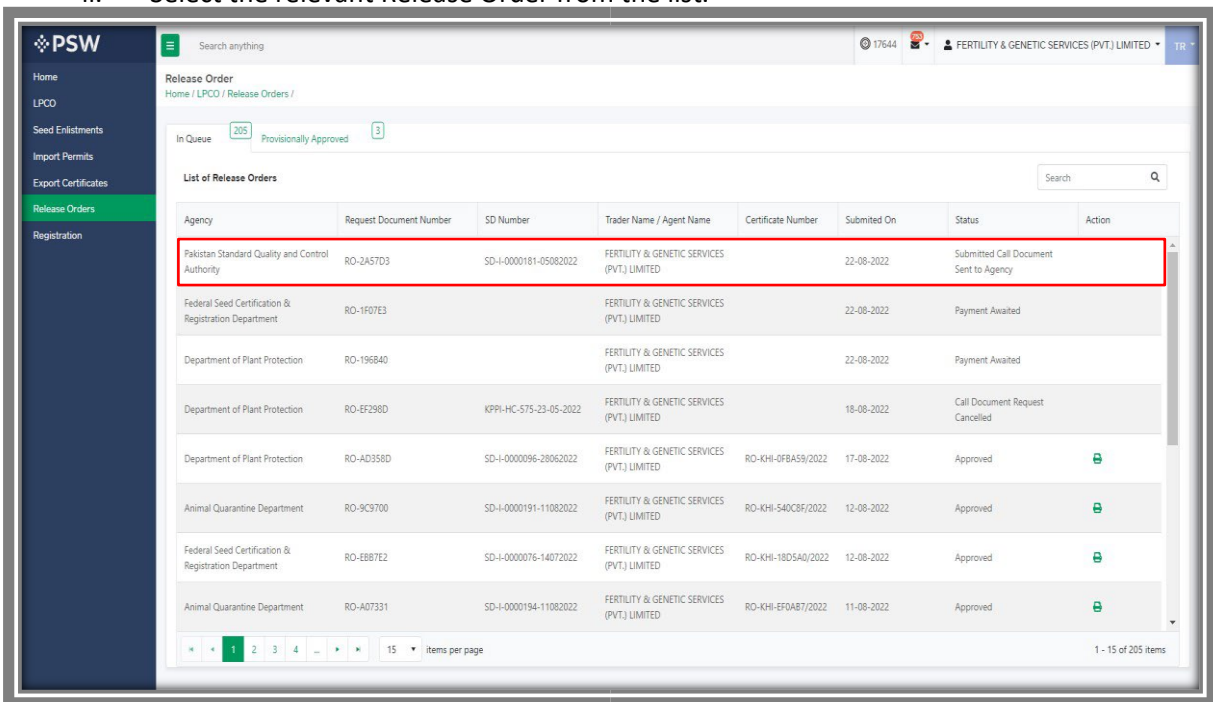


Figure 37

- iii. The request will be validated by the relevant department and request for Release Order will be assigned to the agency. You can also view the relevant Release Order by searching it from the search box.

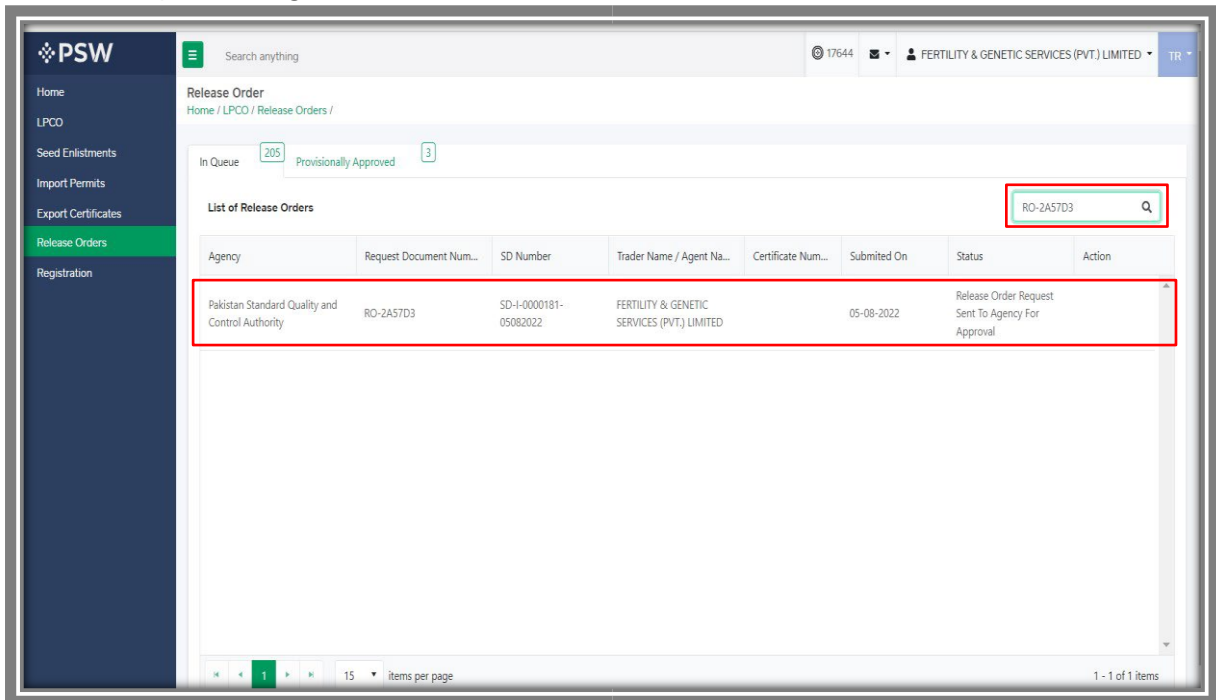


Figure 38

- iv. Click on the Release Order, you can view the status of your request has now been changed to 'Release Order Request Sent to Agency for Approval'.

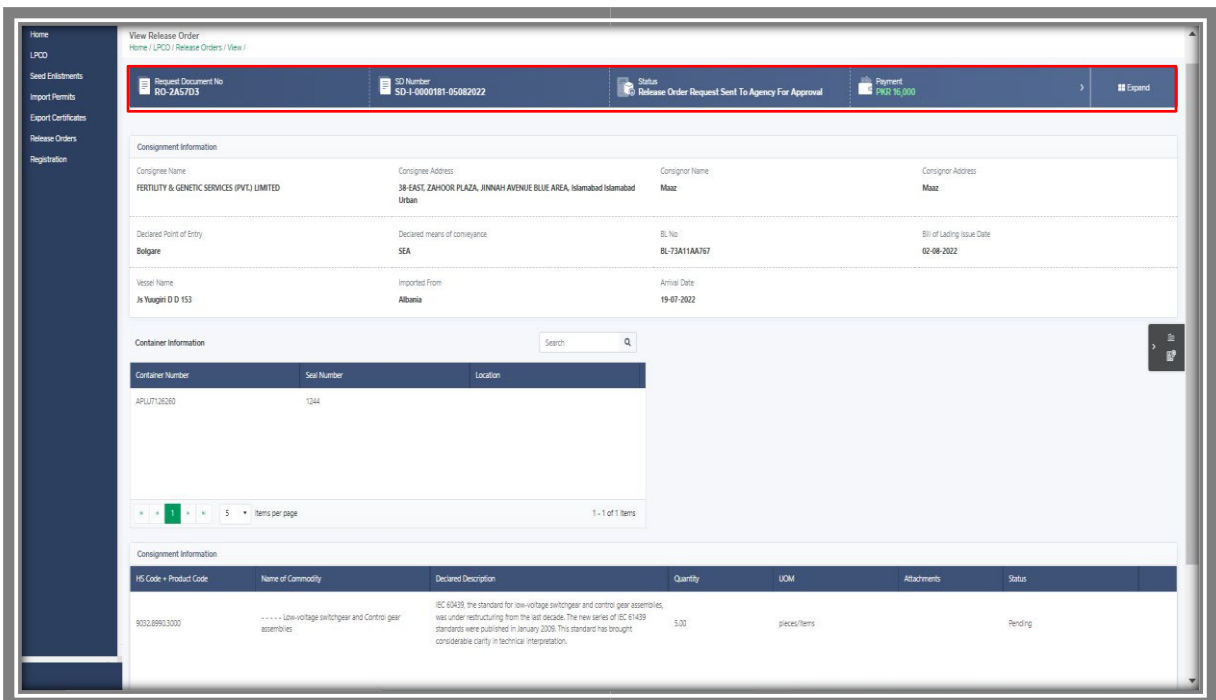


Figure 39



v. You can also review your request details along with the updated status.

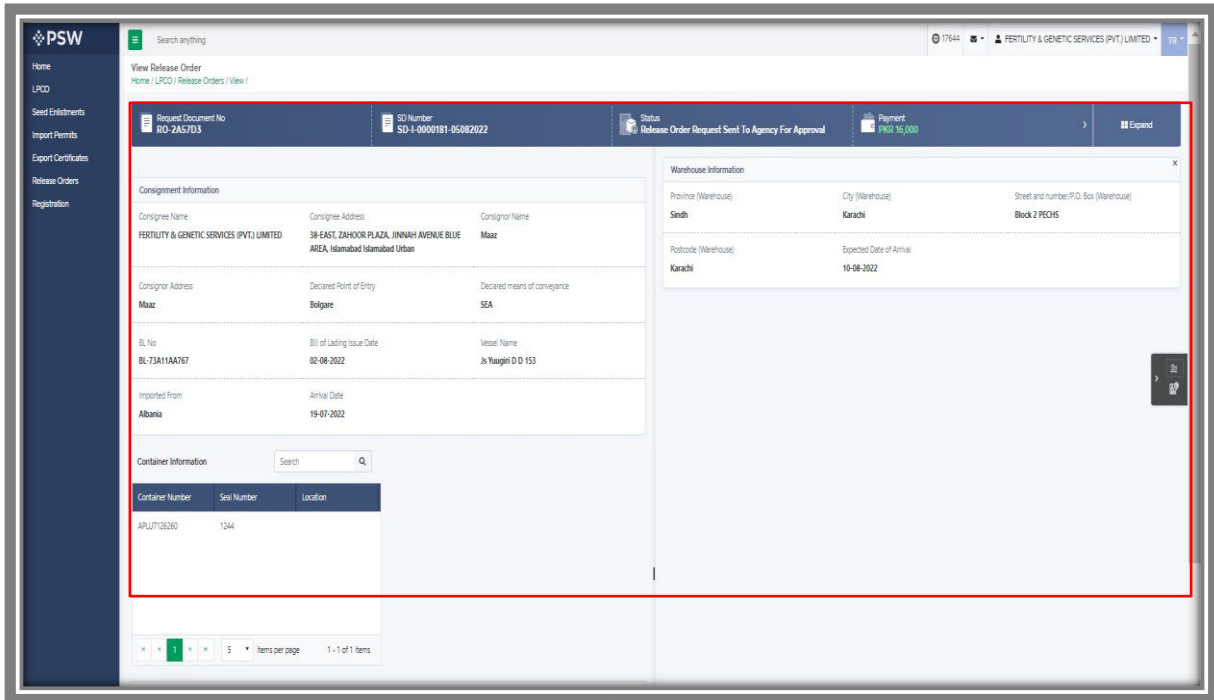


Figure 40

6.2. Call Documents

i. If the PSQCA officer requests any additional document, a notification will appear in the notification bar. You will click on the notification button appearing at the top right side of the window.

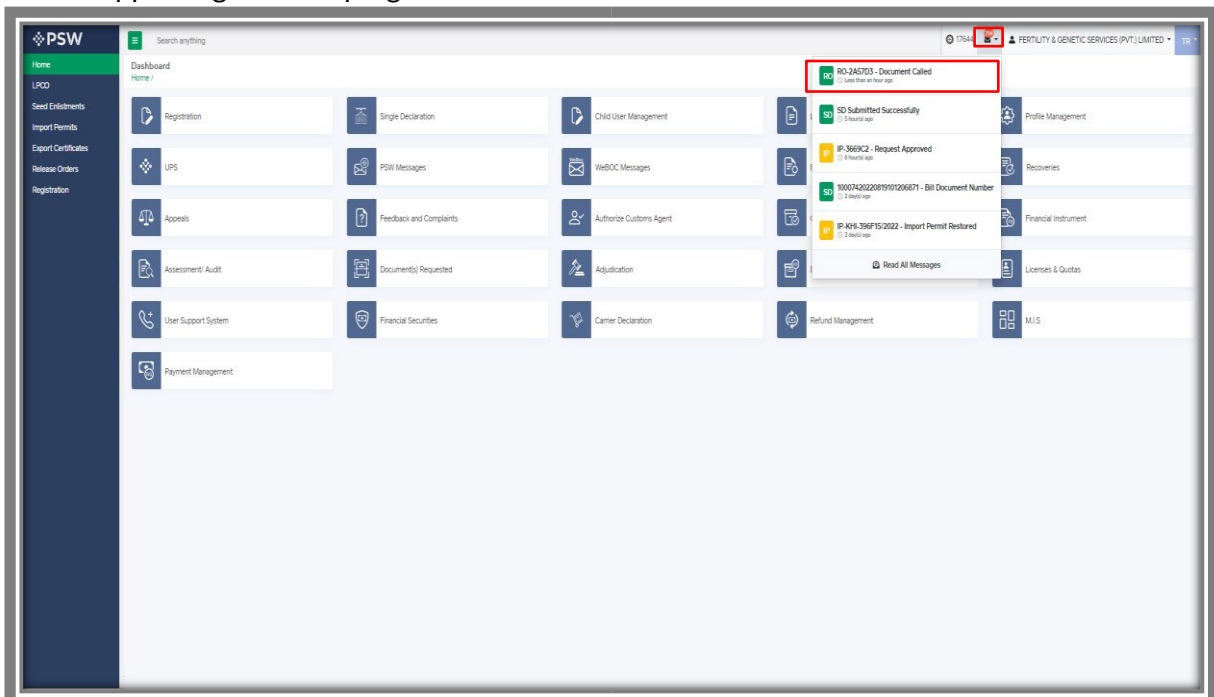


Figure 41



- ii. Click on the Document Called notification. You will be redirected to the inbox.

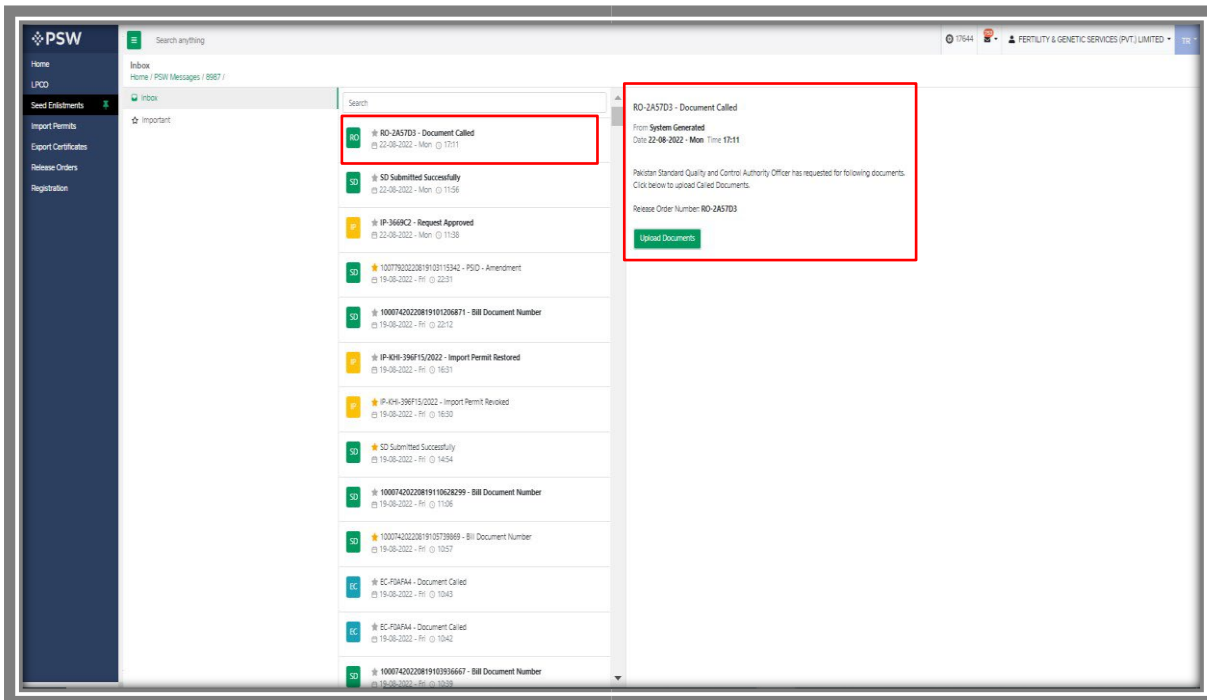


Figure 42

6.2.1. Upload Call Documents

- i. Click on 'Upload Documents' to attach the required documents.

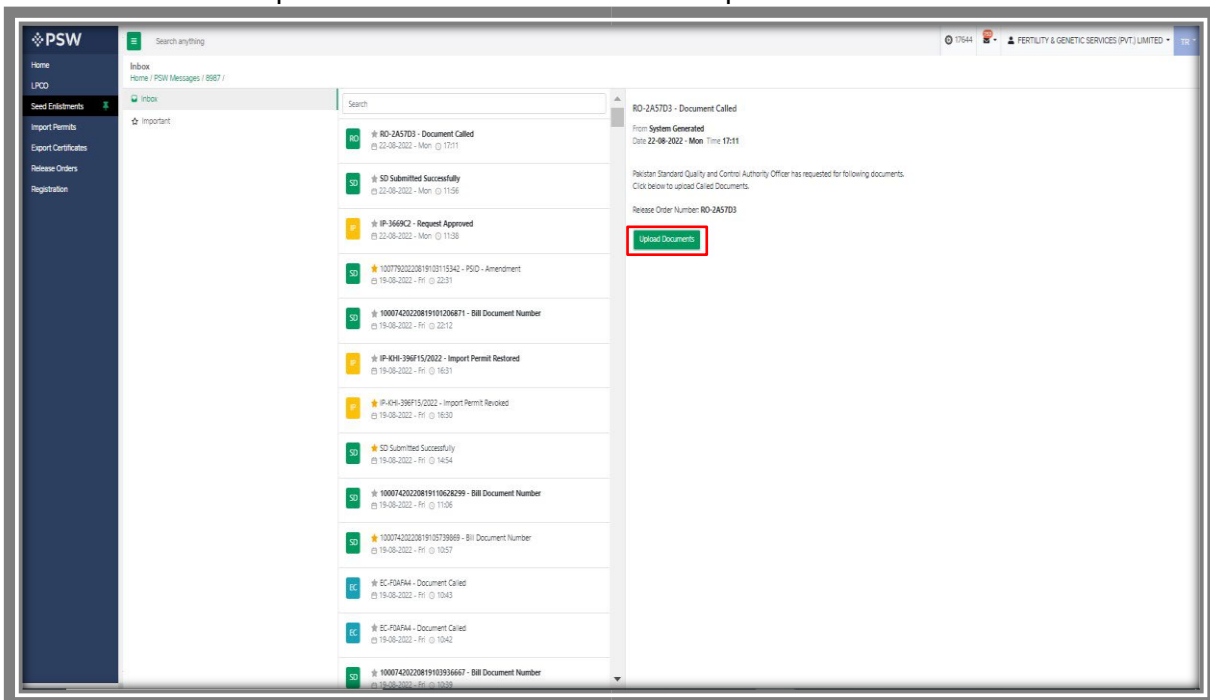


Figure 43



- ii. The 'Document Called' screen will be opened, here you can view and upload the required document.

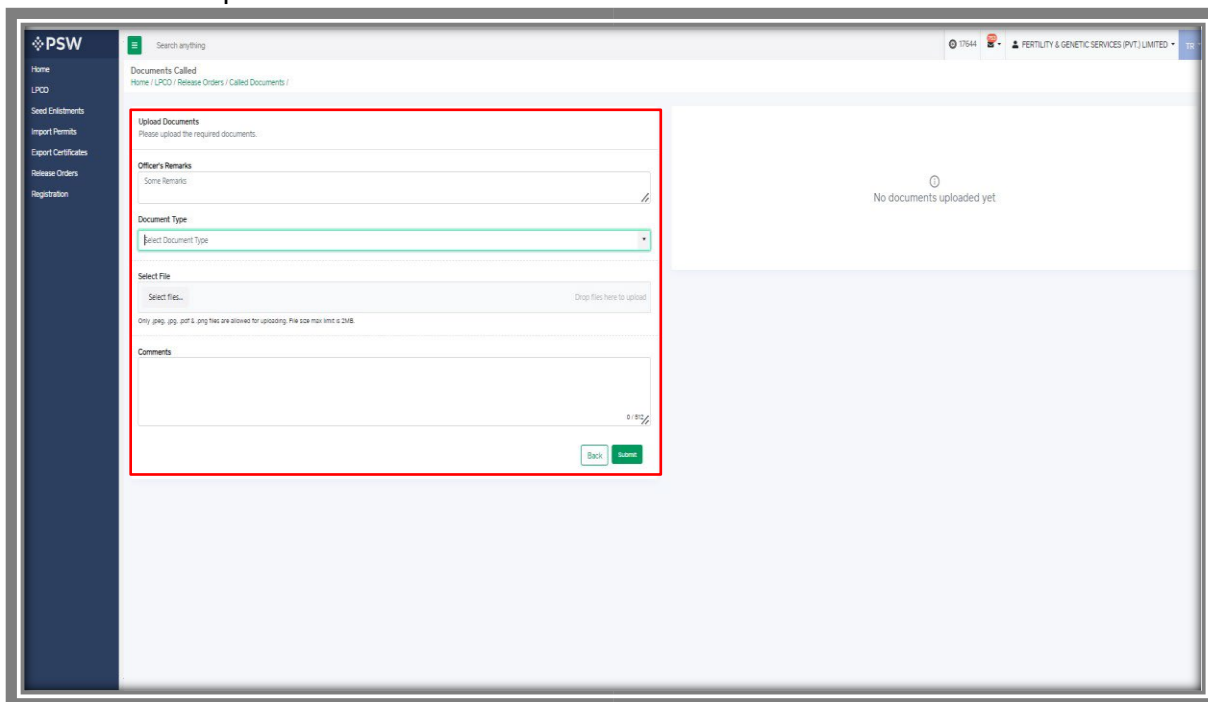


Figure 44

- iii. Click on 'Document Type' and then select the document from the dropdown list.

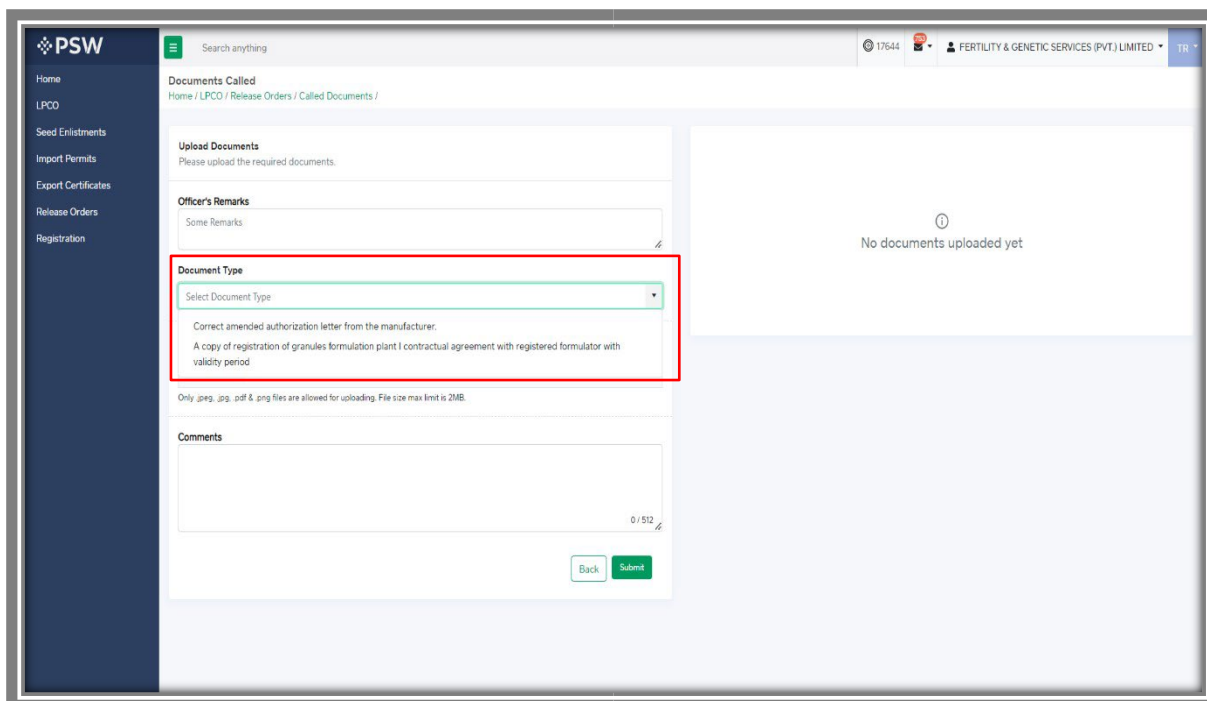


Figure 45



iv. Now click the 'select file' button and upload the required document.

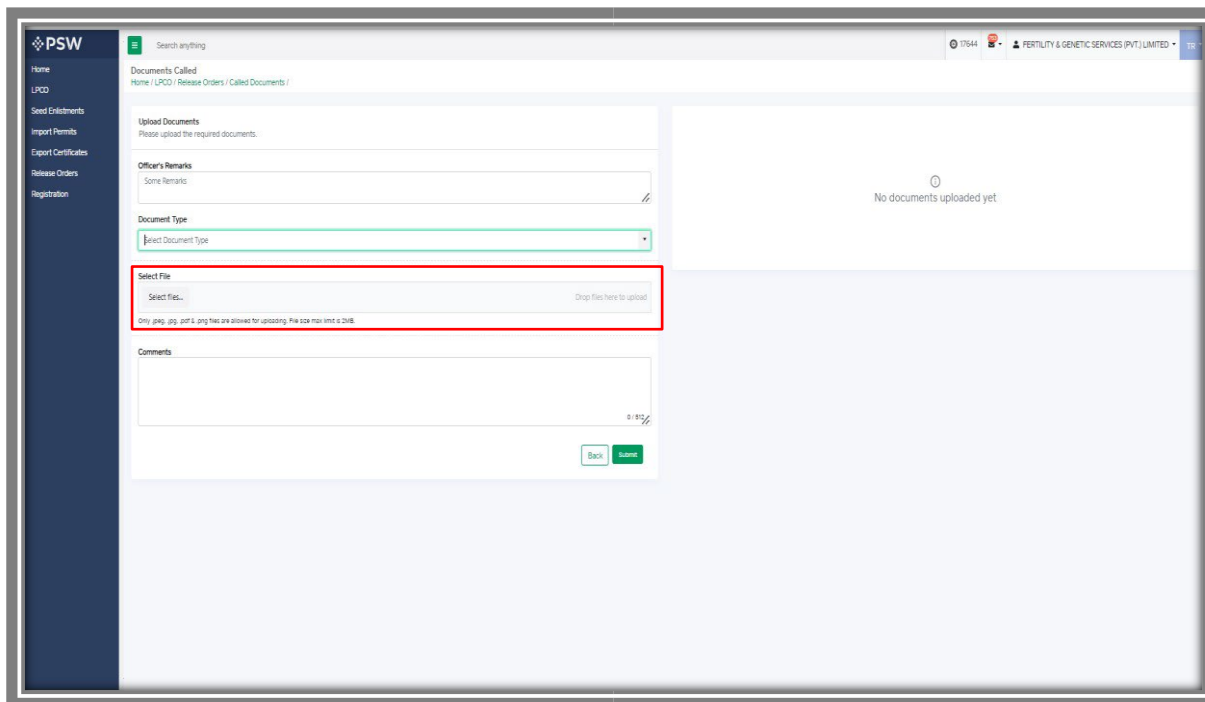


Figure 46

v. You can review the attached document by clicking on the document preview. Now click the 'Submit' button to proceed further.

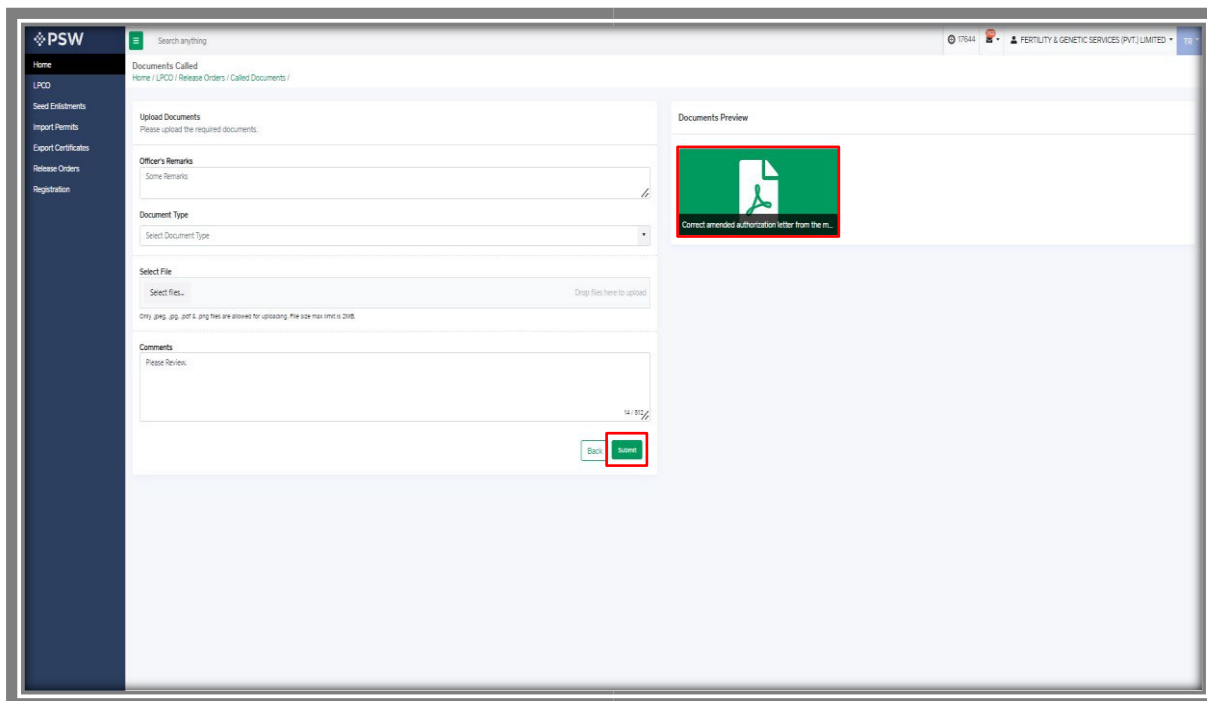


Figure 47



- vi. Upon clicking on the 'Submit' button, a pop-up message will appear. Click on the 'OK' button to proceed further.

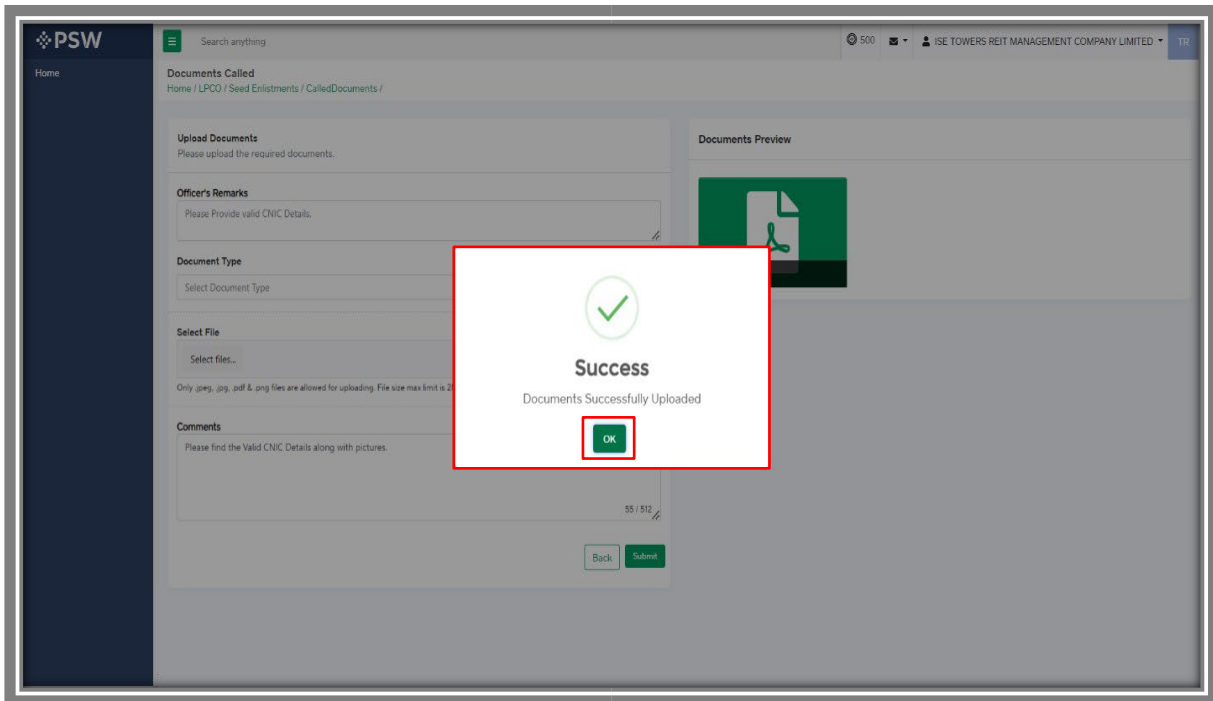


Figure 48

- vii. In the 'Release Order In-Queue List', you can view the status of your submitted single declaration requests. Click on the relevant request.

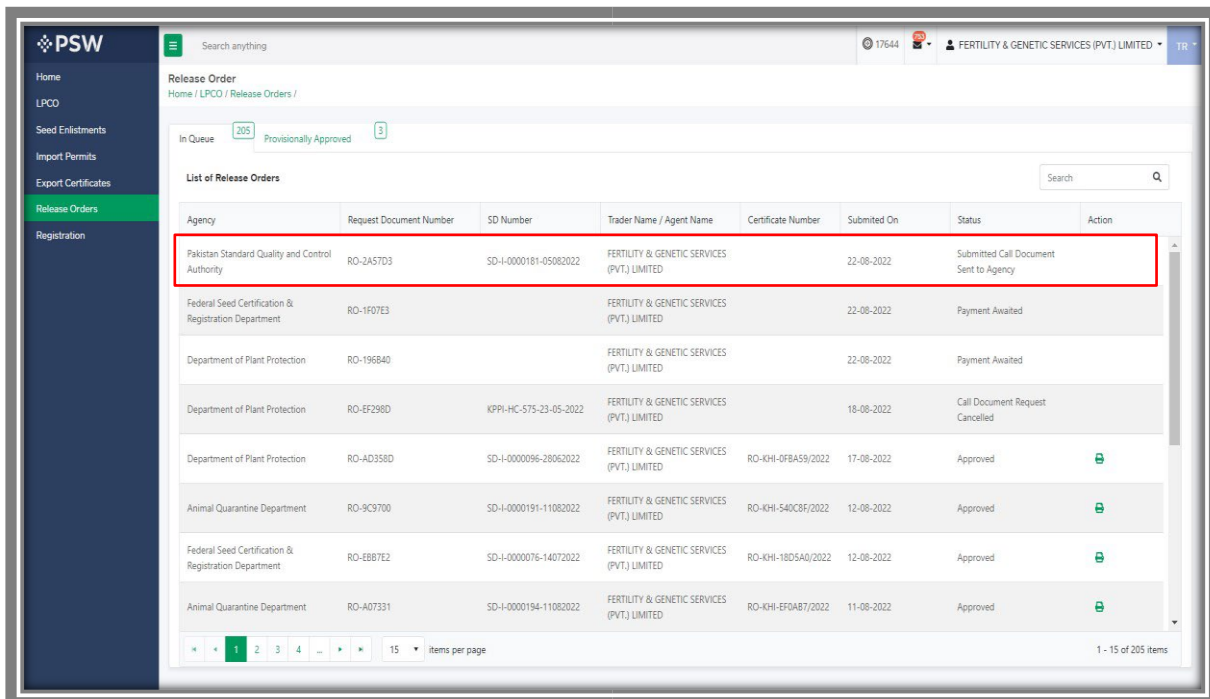


Figure 49



- viii. Once you will open the request, you can view the status of your submitted request has now been changed to “Submitted Called Documents sent to Agency.”

The screenshot shows a 'View Release Order' page with the following details:

- Request Document No:** RO-2A5703
- SD Number:** SD-I-0000181-05082022
- Status:** Submitted Call Document Sent to Agency
- Payment:** PKR 15,000

Consignment Information:

Consignee Name: FERTILITY & GENETIC SERVICES (PVT.) LIMITED	Consignee Address: 38-EAST, ZAHOR PLAZA, JINNAH AVENUE BLUE AREA, Islamabad Islamabad Urban	Consignor Name: Mazr	Consignor Address: Mazr
Declared Point of Entry: Bolgare	Declared means of conveyance: SEA	BL No: BL 73A11AA767	Bill of Lading Issue Date: 02-08-2022
Vessel Name: Jv Yaageti D D 153	Imported From: Albania	Arrival Date: 19-07-2022	

Container Information:

Container Number	Seal Number	Location
APU17126260	1344	

Consignment Information Table:

HS Code + Product Code	Name of Commodity	Declared Description	Quantity	UOM	Attachments	Status
9332.8990.3000 Low-voltage switchgear and Control gear assemblies	IEC 60439, the standard for low-voltage switchgear and control gear assemblies, was under restructuring from the last decade. The new series of IEC 61439 standards were published in January 2020. This standard has brought considerable clarity in technical interpretation.	5.00	pieces/items		Pending

Figure 50

- ix. You can also review the ‘Call Documents History’ and submitted call documents.

The screenshot shows a 'Call Documents History' section with the following details:

Requested On	Call Document Status	Applicant Name	Documents
22-08-2022	Uploaded	FERTILITY & GENETIC SERVICES (PVT.) LIMITED	
	Applicant Comments: Please Review.	Uploaded On: 22-08-2022	
	Officer Name: N/A	Officer Comments: Some Remarks	

Figure 51



6.3. Notification of Lab Test

- i. You will receive the notification if PSQCA Officer will call the 'Lab Test'. Click on the notification to view the details.

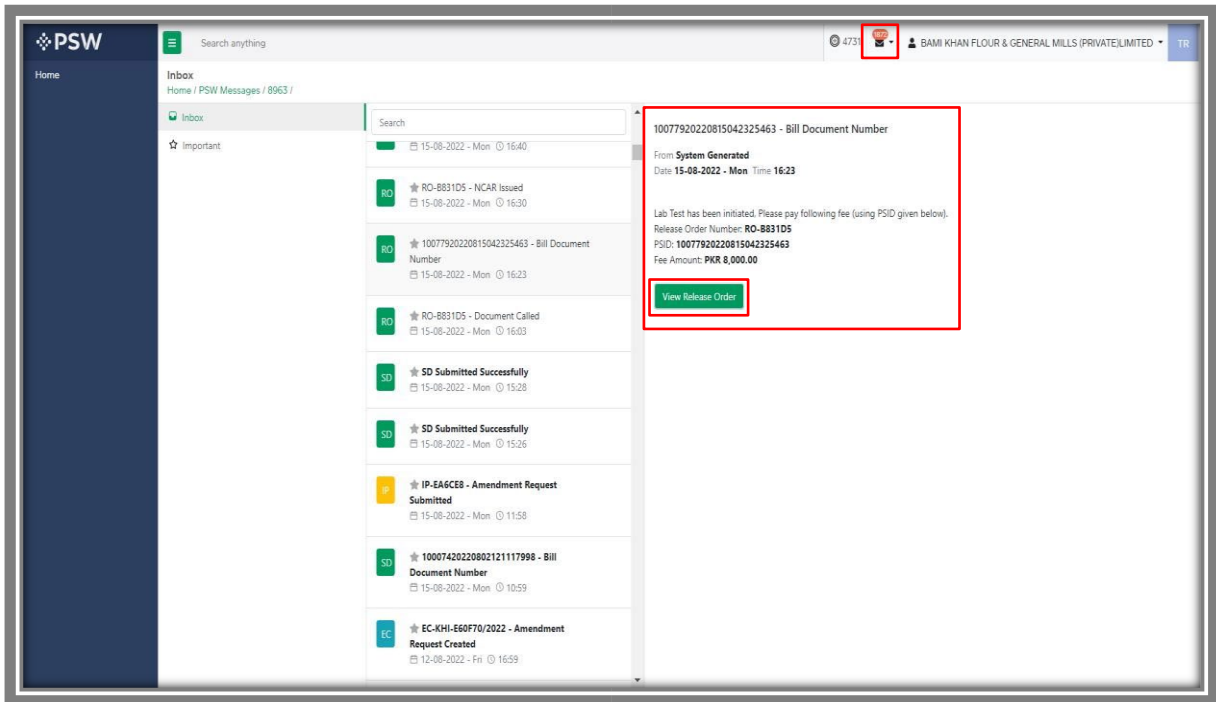


Figure 52

- ii. Once you will click the view release order, Lab payment advice will appear.

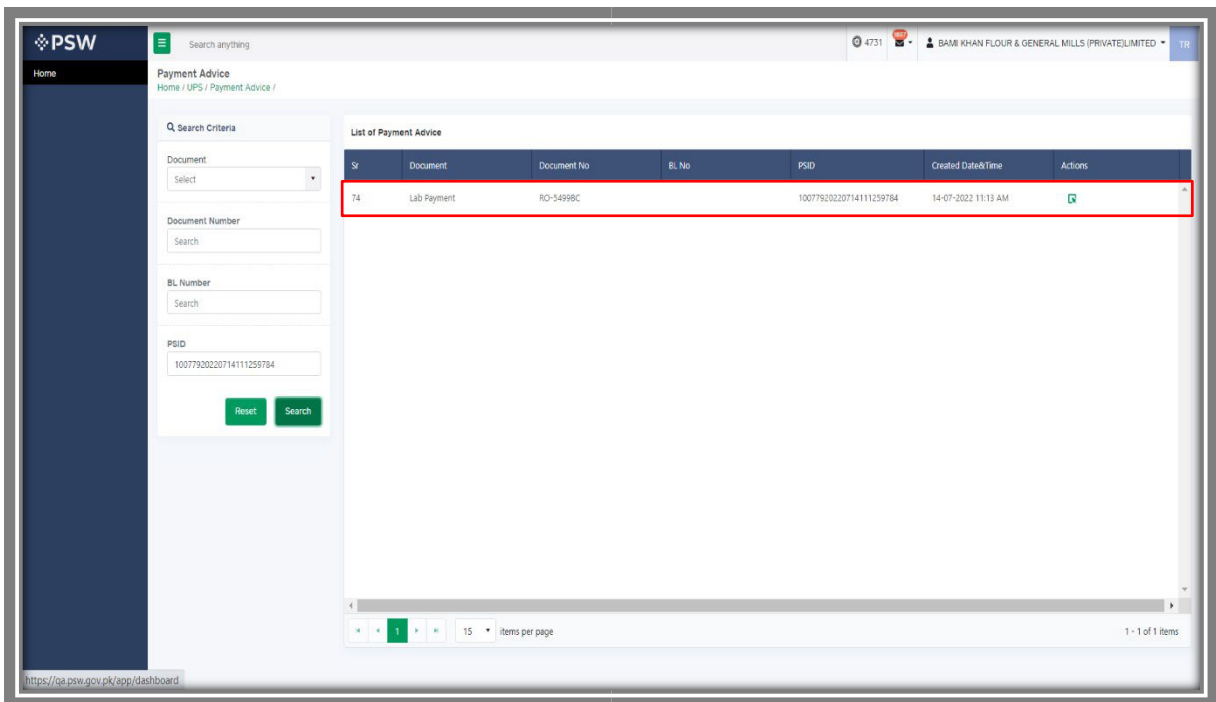


Figure 53



iii. Click on the action button to pay Lab Charges.

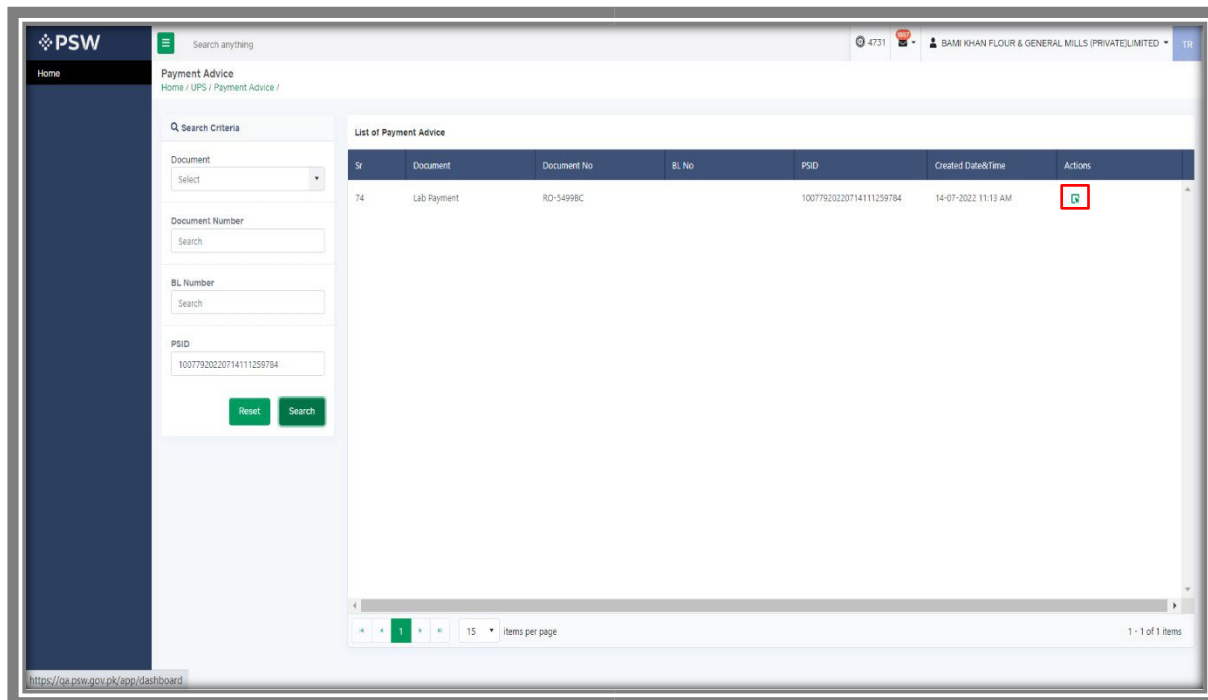


Figure 54

iv. You can pay the lab charges using PSID through the PD account or Alternate Delivery Channel.

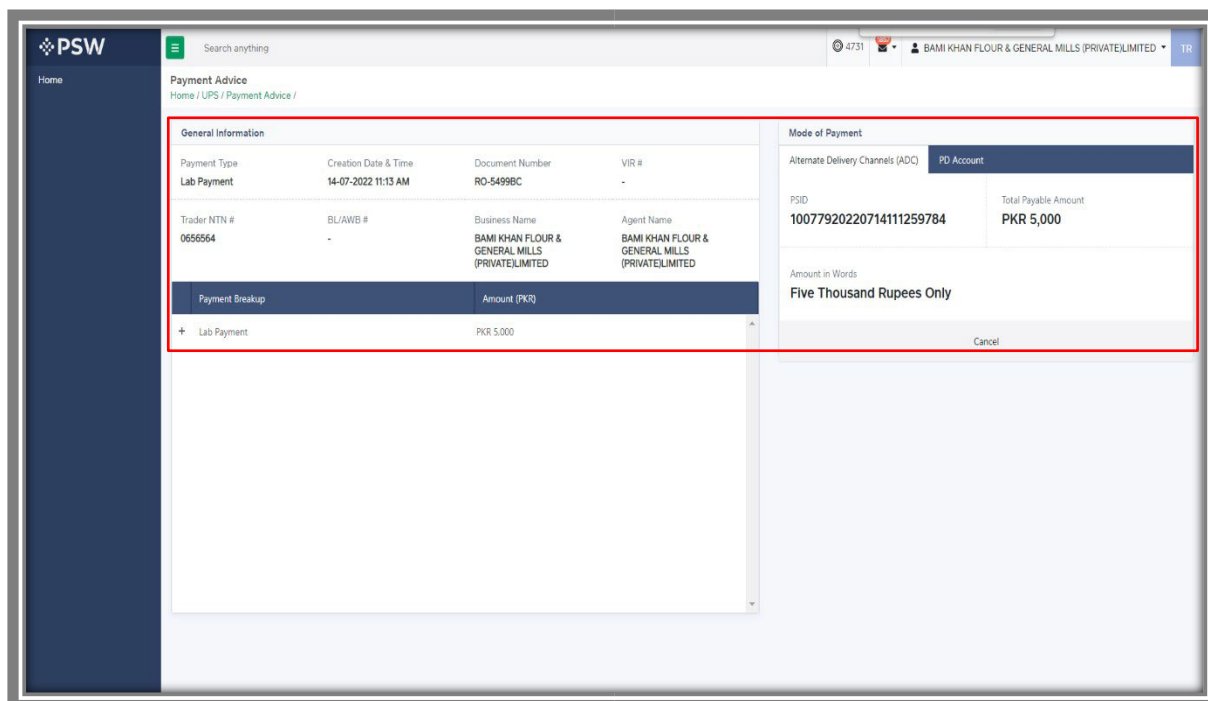


Figure 55



- v. Once payment is done, you will receive a pop-up message for 'Payment Successful'.

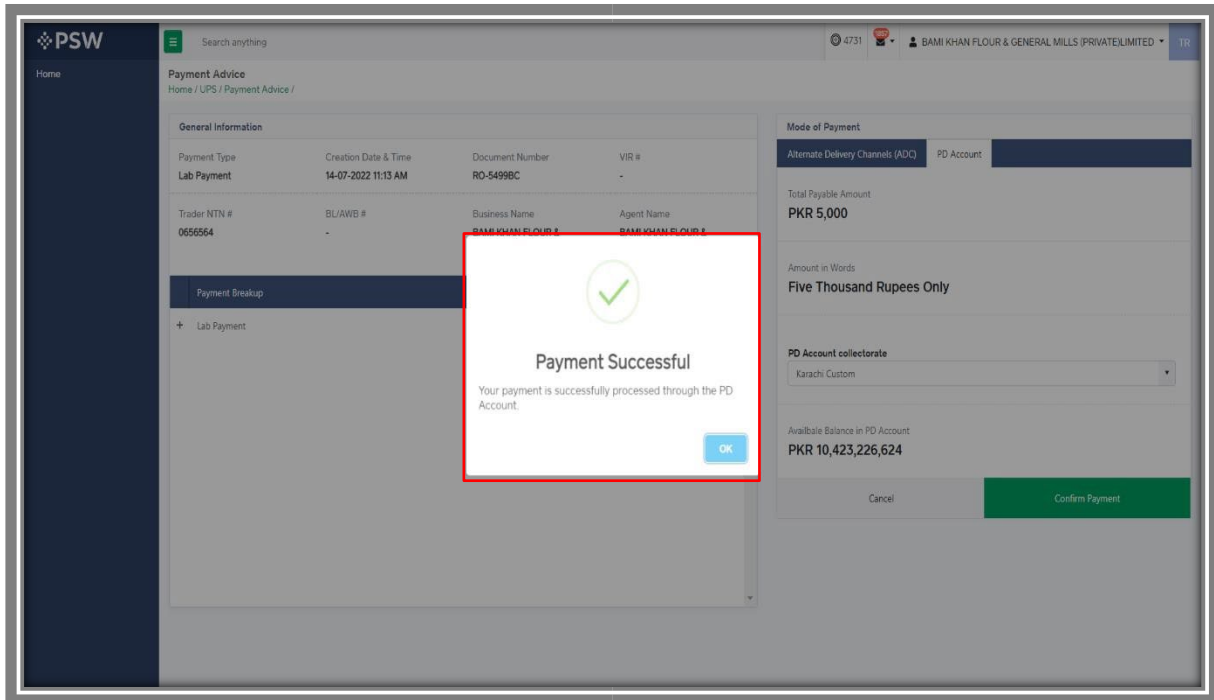


Figure 56

- vi. You can also review your request details along with the updated status.

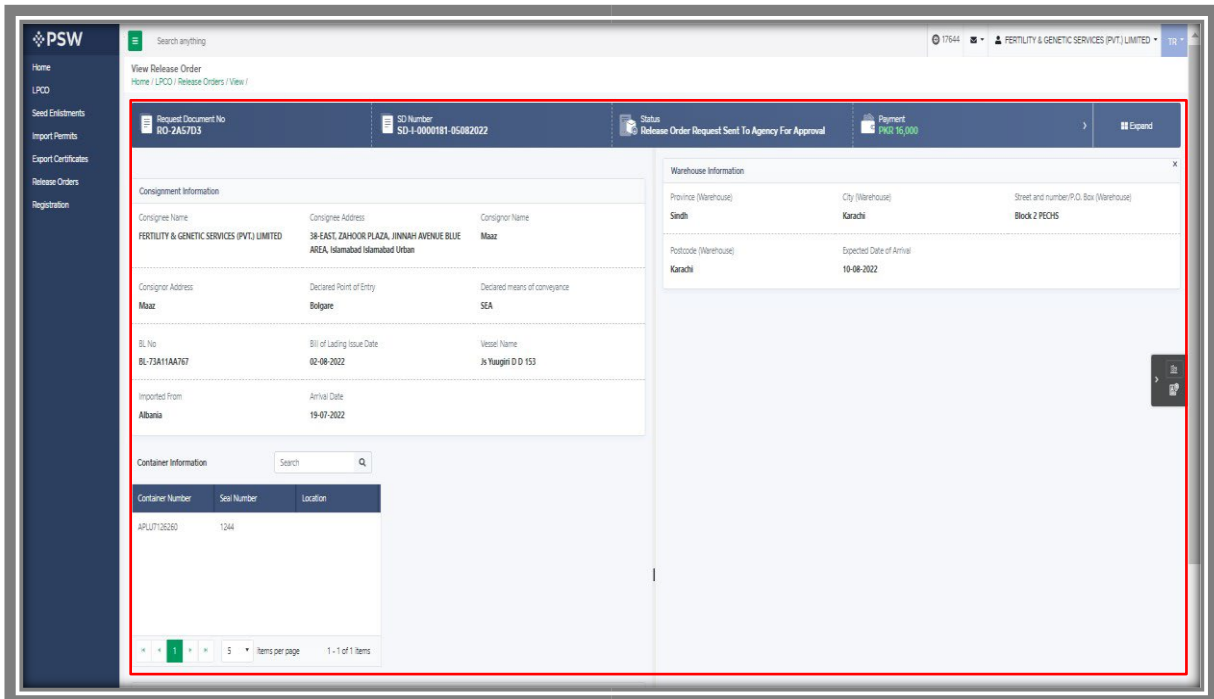


Figure 57



6.4. Notification of Physical Inspection

- i. You will receive the notification if PSQCA Officer will call 'Physical Inspection'. Status of the request will be changed to 'Waiting for Arrangement of Examination'

Agency	Request Document Number	SD Number	Trader Name / Agent Name	Certificate Number	Submitted On	Status	Action
Pakistan Standard Quality and Control Authority	RO-1EBCE7	SD-I-0000236-25082022	BAMI KHAN FLOUR & GENERAL MILLS (PRIVATE)LIMITED		29-08-2022	Lab Payment Awaited	
Pakistan Standard Quality and Control Authority	RO-8D7C13	SD-I-0000234-25082022	BAMI KHAN FLOUR & GENERAL MILLS (PRIVATE)LIMITED		25-08-2022	Waiting for Arrangement of Examination	
Pakistan Standard Quality and Control Authority	RO-05213A	SD-I-0000233-25082022	BAMI KHAN FLOUR & GENERAL MILLS (PRIVATE)LIMITED / KHAWAJA SPINNING MILLS LIMITED		25-08-2022	Release Order Request Sent To Agency For Approval	
Federal Seed Certification & Registration Department	RO-58E43B	SD-I-0000024-04072022	BAMI KHAN FLOUR & GENERAL MILLS (PRIVATE)LIMITED / ARIJ INDUSTRIES LIMITED		24-08-2022	Assigned to officer	
Pakistan Standard Quality and Control Authority	RO-019675	SD-I-0000226-23082022	BAMI KHAN FLOUR & GENERAL MILLS (PRIVATE)LIMITED		23-08-2022	Approved	
Pakistan Standard Quality and Control Authority	RO-93C678	SD-I-0000224-23082022	BAMI KHAN FLOUR & GENERAL MILLS (PRIVATE)LIMITED		23-08-2022	Approved	
Animal Quarantine Department	RO-06A6B4	SD-I-0000225-23082022	BAMI KHAN FLOUR & GENERAL MILLS (PRIVATE)LIMITED		23-08-2022	Assigned to officer	

Figure 58

- ii. You can also view the status of the request from submitted Single Declarations

S.No.	OGA Name	Request Number	Request Status
1	Pakistan Standard Quality and Control Authority	RO-836D7E	Examination In-Progress
2	Customs	KPPI-HC-375-05-09-2022	Examination Calling In Process

Figure 59



6.5. Issuance of Temporary Release Order (TRC)/CAR/RC

- i. You will receive the notification if Temporary Release Order (TRC)/Conformity Assessment Report (CAR) is issued by the PSQCA. Click on the notification to view the details.

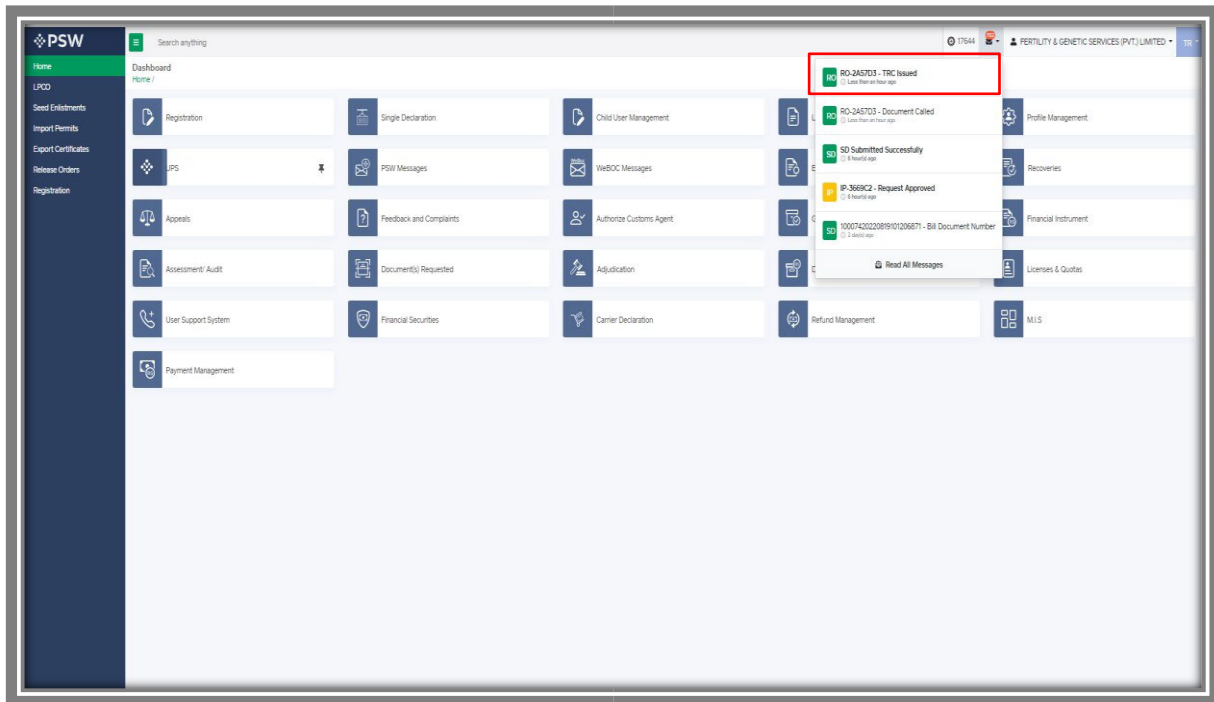


Figure 60

- ii. You will be redirected to the inbox screen. Click on 'View Release Order'.

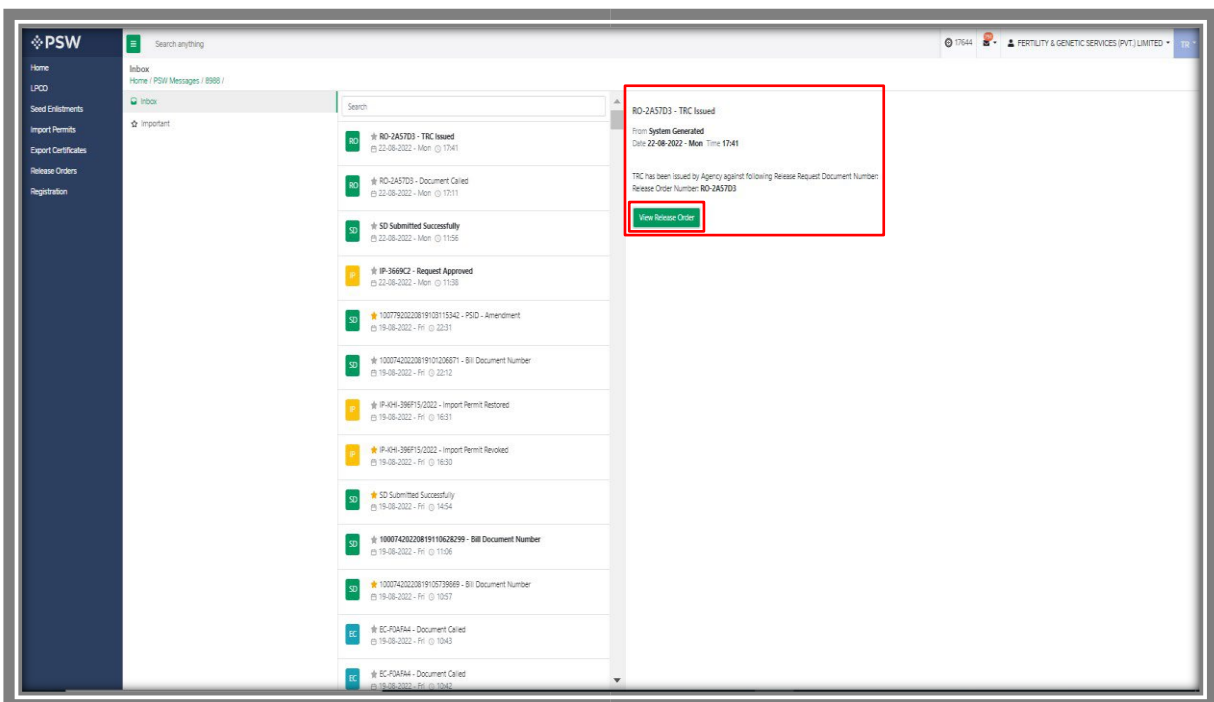


Figure 61




iii. You can view the Temporary Release Order (TRC)/Conformity Assessment Report (CAR) by clicking on the relevant Release Order.

The screenshot shows the PSW web application interface. The left sidebar contains navigation options: Home, LPOD, Seed Enrichments, Import Permits, Export Certificates, Release Orders (highlighted), and Registration. The main content area displays a table titled "List of Provisionally Approved Release Orders". The table has columns for Agency, Request Document Number, SD Number, Trader Name / Agent Name, Certificate Number, Submitted On, Status, and Action. The first row is highlighted with a red border.

Agency	Request Document Number	SD Number	Trader Name / Agent Name	Certificate Number	Submitted On	Status	Action
Sakhtar Standard Quality and Control Authority	RD-245723	SD-4-0000181-05082022	FERTILITY & GENETIC SERVICES (PVT) LIMITED		02-08-2022	Provisional Release Certificate	
Animal Quarantine Department	RD-CS758E	SD-4-0000164-02082022	FERTILITY & GENETIC SERVICES (PVT) LIMITED / KHAWAJA SPINNING MILLS LIMITED	RD-ED06A0/2022	02-08-2022	Provisional Release Certificate	
Animal Quarantine Department	RD-396477	SD-4-0000117-22072022	FERTILITY & GENETIC SERVICES (PVT) LIMITED	RD-0C4821/2022	24-07-2022	Call Document Request Cancelled	
Animal Quarantine Department	RD-289C38	SD-4-0000398-20072022	FERTILITY & GENETIC SERVICES (PVT) LIMITED	RD-0E8077/2022	20-07-2022	Waiting for Arrangement of Examination	

Figure 62

- iv. Upon clicking, a PDF of Temporary Release Certificate will be automatically downloaded.



Pakistan Standards & Quality Control Authority
Government of Pakistan
(Ministry of Science and Technology)

Assistant / Deputy Collector: KPQI	
PAKISTAN CUSTOMS KARACHI	
Ref. No. 22	Date: 8/16/2022

SUBJECT: TEMPORARY RELEASE CERTIFICATE


The consignment under reference may be released for the safe custody by the importer within the premises of OFFICE # 1, PLOT # 407, INDUSTRIAL AREA, Islamabad per terms and conditions contained in their Undertaking and will not be disposed off / sold / traded upon further till issuance of the Conformity Assessment Report with embossed PSQCA Conformance Mark. In case of Non- Conformity, it would consider as seized.

In case of violations against the undertaking, the Authority has right to take legal action as per law. The details of Item/Brand are mentioned below

S.NO.	NAME OF IMPORTER	PRODUCT	B/L NO.
1	BAMI KHAN FLOUR & GENERAL MILLS (PRIVATE)LIMITED	-- NOT DECAFFEINATED	BL-8050688315

Figure 63

- v. Upon clicking, a PDF of Conformity Assessment Report will be automatically downloaded.



Pakistan Standards & Quality Control Authority
Government of Pakistan
(Ministry of Science and Technology)

Assistant / Deputy Collector: KPQI	
PAKISTAN CUSTOMS KARACHI	
Ref. No. 10	Date: 6/27/2022

SUBJECT: CONFORMITY ASSESSMENT REPORT

i. The above test results pertain to the samples collected by Field Officer of SDC, PSQCA of below mentioned consignment.

ii. In case of over typing, erasing or doubtful results, the matter may be referred to the Director (SDC / PSQCA), Karachi.

iii. Original report will bear embossed punch of Conformance Mark.

iv. This certificate refers to the request made by M/s. KHAWAJA SPINNING MILLS LIMITED

v. The Quality of this product is checked/monitored by PSQCA under Para 5(B)(ii), of Import Policy Order.

The Product/Brand under reference may not be imported in Pakistan as one time certified product. This certificate is valid only for above cited consignment.

S.NO.	NAME OF IMPORTER	PRODUCT	B/L NO.
1	KHAWAJA SPINNING MILLS LIMITED	-- OTHER	BL-71076691121
2	KHAWAJA SPINNING MILLS LIMITED	-- OTHER	BL-71076691121

Figure 64



6.6. Issuance of Non-Conformity Assessment Report (NCAR)

- i. You will receive the notification if Non-Conformity Assessment Report (NCAR) is issued by the PSQCA. Click on the notification to view the details.

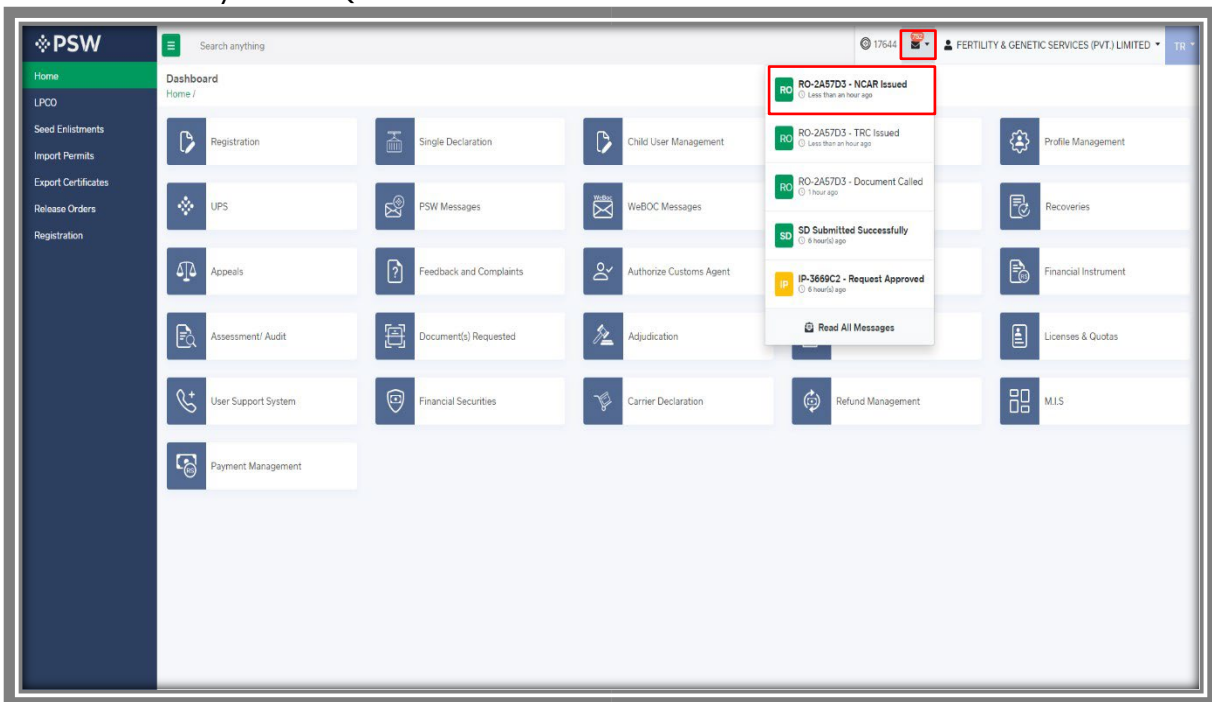


Figure 65

- ii. You will be redirected to the inbox screen.

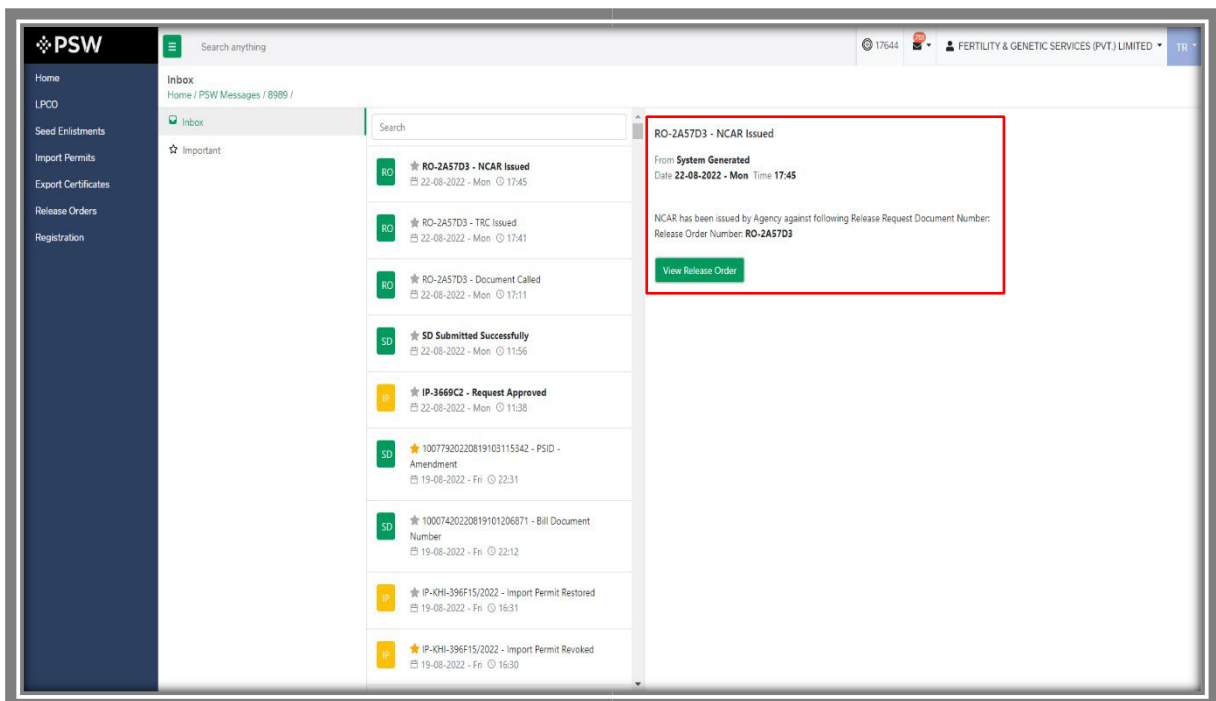


Figure 66



iii. Click on the 'View Release Order' Button.

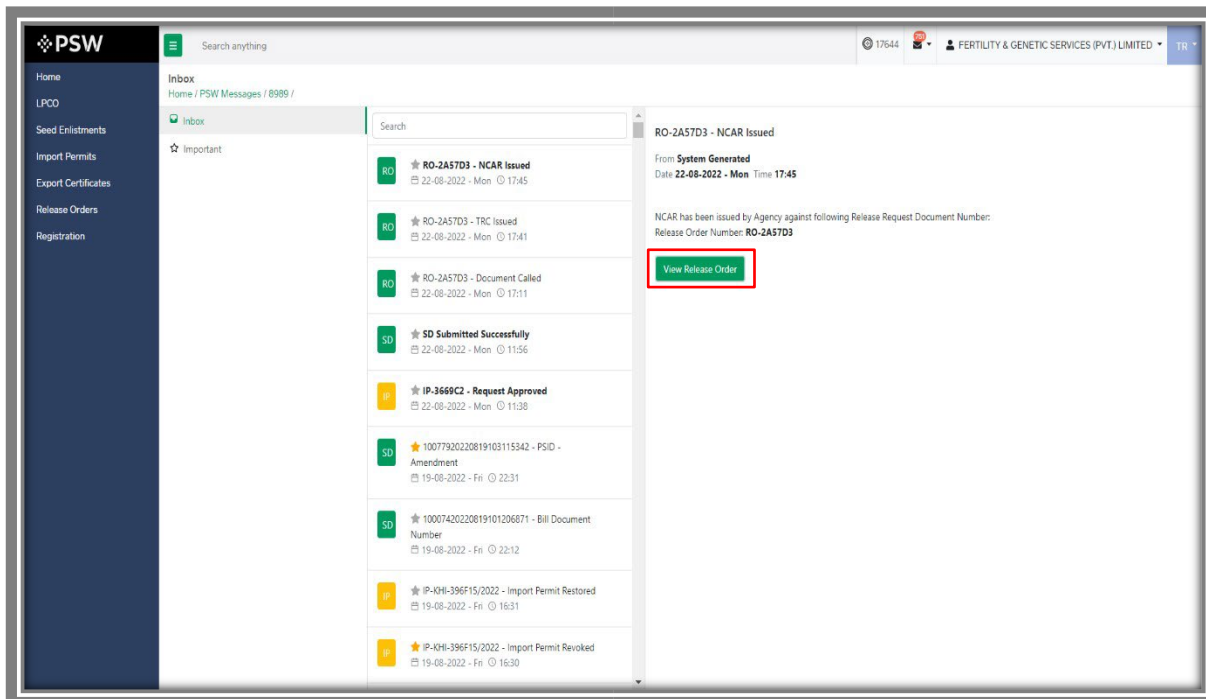


Figure 67

iv. Once you have received NCAR, you can view the details and request for review by clicking on the 'submit' button.

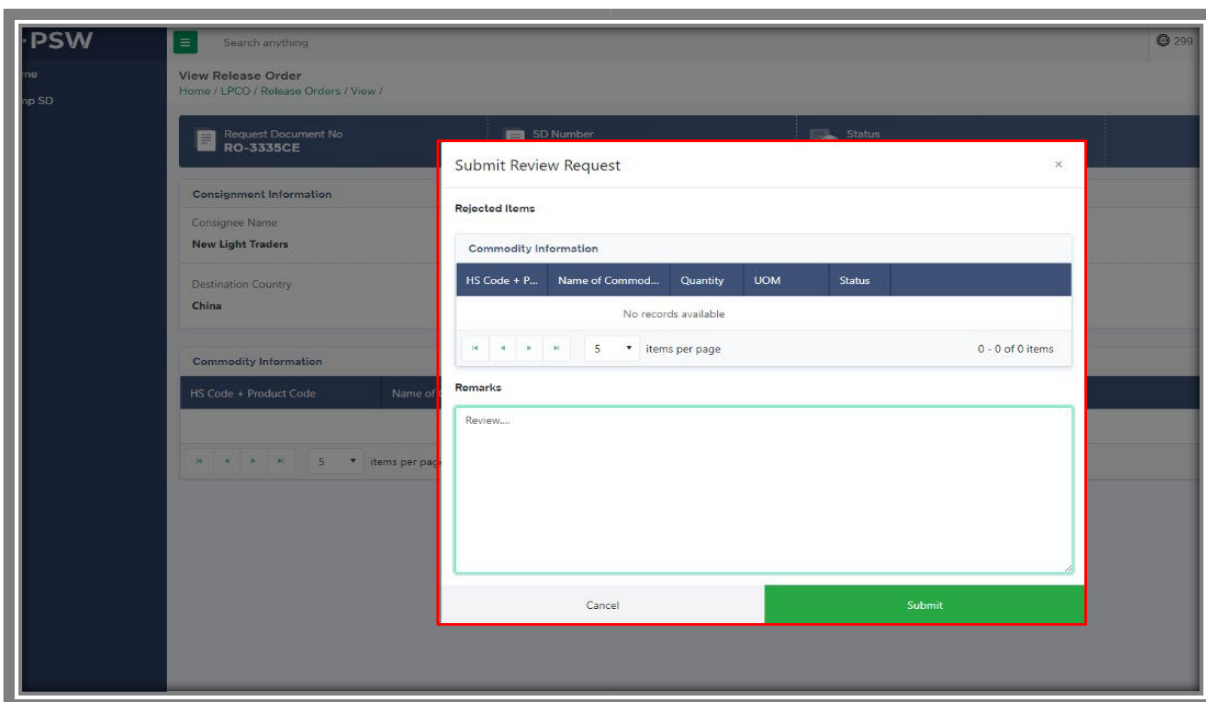


Figure 68



7. ACRONYMS & ABBREVIATIONS

S. No.	Acronyms	Definition
1.	EC	Export Certificate
2.	IP	Import Permit
3.	LPCO	License, Permits, Certificates, and Others
4.	NSW	National Single Window
5.	OGA	Other Government Agency
6.	PSW	Pakistan Single Window
7.	SD	Single Declaration

8. CONTACT INFORMATION NEED ANY ASSISTANCE?

Please feel free to contact us as:

Email: support@psw.gov.pk

Phone: 021-111-111-779



+92-51-9245605



info@psw.gov.pk



www.psw.gov.pk